# CANVAS STUDENT GETTING STARTED GUIDE





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# **Get Started with Canvas**



# Where can I find a list of Canvas terminology?

New Canvas users may encounter new terminology throughout Canvas. This lesson is a glossary that identifies the most common terms used in Canvas.

### Account

An Account represents an administrative organization unit within Canvas. Every instance of Canvas has the potential to contain a hierarchy of accounts but begins with just one account (referred to as the top-level account). An account can also contain a subaccount. Canvas admins can manage all accounts and subaccounts for their institutions.

Account also refers to a user account, which houses a user's profile, notifications, files, settings, and ePortfolios.

# **Activity Stream**

An Activity Stream displays all recent activity in Canvas. There are two types of Activity Streams in Canvas: Global and Course. The Global Activity Stream is part of the Dashboard and shows recent activity for all courses. The Course Activity Stream is part of a Course Home Page and shows recent activity for a specific course.

### **Announcements**

Announcements is a communication tool that allows instructors to post announcements for all users in a course. Announcements can be created in courses and groups. Canvas admins can also make announcements for an entire Canvas account. Instructors can allow students to reply to announcements.

Announcements is a link in Course Navigation.

# **Assignments**

An assignment is any activity assessment that is created by the instructor. Assignments can include Assignments, Discussions, and Quizzes. Some assignments are submitted for no grade. Other assignments may be submitted offline but tracked in the Canvas Gradebook or be submitted online.

Assignments is a link in Course Navigation. The Assignments page lists all assignment types in a course.

### **Beta**

Beta means a version of a product that is used for testing. Each Canvas account has a beta environment to use for exploring new features before they are released in the production environment. Canvas does not require customers to test products but feedback is always welcome.





### **Breadcrumbs**

Breadcrumbs are the trail at the top of a page window that helps users see what page they are viewing in the course hierarchy.

### Calendar

The Calendar is a communication tool that shows users all events and assignments in their courses and groups.

The Calendar is a link in Global Navigation.

# **Canvas Community**

The Canvas Community is an external resource provided by Canvas for all Canvas customers. The Canvas Community includes the Canvas Guides, which provides all Canvas documentation and videos, Canvas Feature Ideas, community groups, and more.

### Chat

The Chat tool provides synchronous video, audio, and text communication between students enrolled in a course.

When added to a course, Chat is a link in Course Navigation.

# **Collaborations**

Collaborations is a tool that allows students and instructors to create and edit documents that can be edited by the entire course or any subset of the course roster.

Collaborations is a link in Course Navigation.

# Conferences

Conferences allow instructors to create virtual classrooms and interact with their students in real time using audio, video, desktop sharing, and presentation tools. Students can also create conferences in groups.

Conferences is a link in Course Navigation.

### Conversations

Conversations is a messaging tool used in Canvas to communicate with a course, a group, an individual student, or a group of students. Messages created in Conversations can be sent to one user or multiple users.

Conversations is a link in Course Navigation.





### Courses

Courses are units of instruction in one subject that typically last one term. Courses can be created by Canvas admins or instructors.

# **Course Home Page**

The Course Home Page is the first page that students see in a course. The Course Home Page can be customized to display content based on an instructor's preference.

The Home Page is a link in Course Navigation.

# **Course Import Tool**

The Course Import Tool allows content to be imported from existing Canvas courses and content packages from other LMS and textbook publishers. The Course Import Tool is located in Course Settings.

# **Course Navigation**

Course Navigation is a menu on the left side of a Canvas course. Course Navigation consists of navigation links directed to all the feature areas within a course. Instructors can customize Course Navigation for each course.

# **Course Setup Checklist**

The Course Setup Checklist is a tool for instructors who are new to Canvas and need help setting up a Canvas course. The Course Setup Checklist is located on the Course Home Page.

# Course Statistics

Course Statistics are an instructor tool that summarizes overall student participation in the course.

### **Course Status**

Course Status refers to the state of a Canvas course. All new Canvas courses begin in an unpublished state, where admins can manage course enrollments and instructors can prepare content and assignments for students. A published state means the course is available to students. A concluded state means the course has ended and users can access content in a read-only format.

### **CSV File**

A comma separated value (CSV) file is a file type designed for importing and exporting content. Instructors can create a CSV file from Excel or Google Docs.





### **Dashboard**

The Dashboard is a panel of content that acts as the Canvas default landing page and provides an overview of all Canvas activity for a user. The Dashboard shows all courses and groups, recent activity, to-do items, upcoming assignments, and recent feedback.

### **Discussions**

Discussions is a forum designed to facilitiate informal communication between students in a course. Discussions can also be created as assignments for grading purposes. Students can also respond to informal and graded discussions in the context of a group. All Discussions content is public, and all course students can view and reply to a discussion.

Discussions is a link in Course Navigation.

## **ePortfolios**

ePortfolios allow students to showcase their best work to colleagues and prospective employers. They also make it possible for students to create light-weight websites or presentations.

ePortfolios is a link in User Navigation.

### **Files**

Canvas provides a file repository for each user, group, and course. Files can be public or private.

Files is a link in User Navigation or Course Navigation.

# **Global Navigation**

Global Navigation is the menu that appears on every Canvas page. Global Navigation consists of navigation links that direct users to frequently-used features in Canvas.

In the New Canvas User Interface (UI), Global Navigation is located on the left of every Canvas page.

# Gradebook

The Gradebook stores information about student progress in Canvas. Canvas includes two types of gradebooks: a standard gradebook that provides a collection of numerical or letter-grade assessments, and a Learning Mastery Gradebook that compiles assessments based on learning standards and outcomes.

The Gradebook is a link in Course Navigation for instructors.



### **Grades**

Grades are a measurement of student performance. Students can calculate hypothetical grades on this page. Instructors can quickly edit grades for any course or section.

Grades is a link in Course Navigation for students.

# **Groups**

Groups is a tool that helps instructors separate students into smaller course units. Groups can be created for students or by students to enable efficient collaboration.

Groups is a link in the Global Navigation Menu.

# Help

The Help feature is part of Global Navigation and helps users get help in Canvas at any time.

# Masquerade

Masquerade refers to viewing Canvas as another user. Unless granted specific permission, only admins can masquerade as Canvas users.

# **Math Editor**

The Math Editor is a Latex-compatible toolbar that makes it easy for instructors to write math expressions and equations. Instructors and students can use the Math Editor when creating and taking quizzes.

### **Modules**

Modules is a tool that can unify all course content into structural components. Module content can be grouped by week, topic, or day. Modules can be set up to require students to complete materials in a sequential fashion.

Modules is a link in Course Navigation.

### **Notifications**

Notifications allow users to determine where and when they will be notified about activity in Canvas. Each Canvas user can adjust the Notification Preferences in their Profile to contact them via email or SMS on a schedule that fits their individual needs. Some users will want to be notified of course events on a more regular basis than others. Notifications are set for an entire user's account, not on an individual course basis.



### **Outcomes**

Outcomes are statements that describe skills, understandings, and attitudes that learners will develop during a course or program. Instructors can specify learning outcomes for their courses and track student progress based on measured standards rather than letter grades.

Outcomes is a link in Course Navigation.

# **Pages**

Pages comprises all pages created in a course. A page allows instructors to create content for a Canvas course. Students can also create and edit pages in Groups.

Pages is a link in Course Navigation.

# **People**

People displays all users enrolled in a course. Instructors can click a student's name to view a summary of their activity in a course.

People is a link in Course Navigation.

#### **Production**

Production is the Canvas environment that contains all live data and where users interact with their Canvas courses. New and updated Canvas features are released into the production environment every three weeks.

### **Profile**

A profile is a description that provides information about a person. Admins can choose to enable the Profile feature, which allows users to create biographies and link to social networks as part of their user account.

### Quizzes

Quizzes displays all quiz assessment types in a course.

Quizzes is a link in Course Navigation.

### **Rich Content Editor**

The Rich Content Editor is a word processor that supports instructors to create and format content within specific Canvas areas.





# **RSS Feed**

Really Simple Syndicate (RSS) is a computer document format that allows electronic content distribution. Audio RSS feeds are also referred to as podcasts. RSS Feeds can be imported into a Canvas course via Announcements.

# **Rubrics**

A Rubric is an assessment tool for communicating expectations of quality. Rubrics are typically comprised of rows and columns. Rows are used to define the various criteria being used to assess an assignment. Columns are used to define levels of performance for each criterion.

### **Sections**

Sections are divisions of students within a course. All course sections view the same course content.

# **Settings**

Settings allow admins and instructors to customize the Account or Course Navigation, add users, import content, and link to external tools.

Settings is a link in Account and Course Navigation.

# **SIS Imports**

SIS Imports allows admins to upload and integrate data from various Student Information Systems (SIS), complex databases, and even simple spreadsheets. Imports can be done manually via the SIS Imports link in Account Navigation or <u>automatically</u> via the API.

# SpeedGrader

SpeedGrader is a grading tool that helps instructors evaluate student work. Instructors can use rubrics for fast assessment and leave text, video, and audio comments for their students. SpeedGrader is also available as a Canvas mobile app on iOS and Android devices.

# **Student View**

Student View is a tool used by instructors to see how their course appears to students. Activating Student View generates a Test Student that appears in a canvas course and can be used to submit assignments, reply to discussions, and upload files as a test method in the course.



# **Service Cloud**

Service Cloud is the Canvas Support system. A support case is a formal request from a Canvas admin to receive help or direction from Canvas Support. Support Cases can be accessed by institutions using Service Cloud.

# **Syllabus**

The Syllabus is a piece of content that outlines activities in a course.

The Syllabus is a link in Course Navigation.

## **Term**

A term is a period of time assigned to academic instruction. In Canvas, course dates generally align with term dates, though course dates can extend beyond or be shorter than default term dates.

#### **Test**

Test is the environment used for testing real data in Canvas without affecting the production environment. The test environment is overwritten with data from the production environment every three weeks.

### **Web Services**

Web Services are a collection of third-party services that users can use for notifications. Web Services currently support integrations with GoogleDocs, Skype, LinkedIn, Twitter, Delicious, Diigo, and Yo.



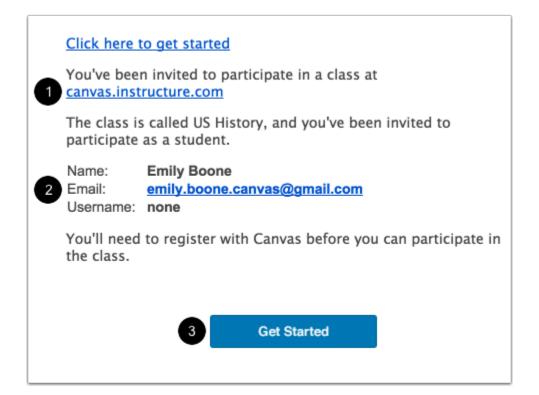
# How do I sign up for a Canvas account as a student?

If you do not already have a Canvas account, you need to create an account before you can log in to Canvas.

If you are using Canvas through your institution, you will most likely already have an account and need to accept a course invitation. Your institution will email your login information. If you do not yet have an account, you can create an account when you accept the course invitation.

If you are not using Canvas through your institution, you can create your own account. Your instructor will provide you with a join code to link you directly to the course. This code will be sent to you separately from the Canvas email that invites you to join the course. If you need to create an account in Canvas but have not received your join code via email, please contact your instructor or institution for help with logging in.

# **Accept a Course Invitation**



If you've enrolled in or been invited to a Canvas course, you will receive an email that contains your institution's Canvas URL [1] and your email address to use for your login [2]. To accept the course invitation, click the **Get Started** button [3].

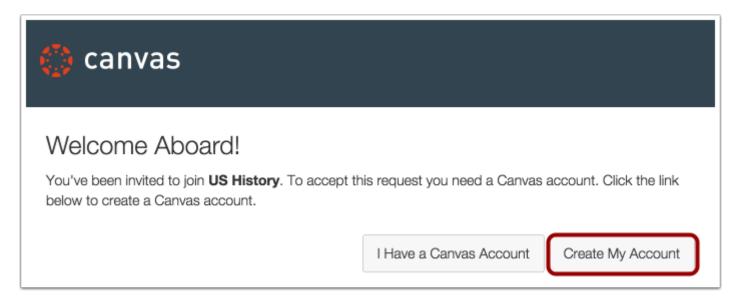


#### **Accept Course**



Canvas will take you to your course and ask you to accept the enrollment. Click the **Accept** button.

#### **Create Canvas Account**

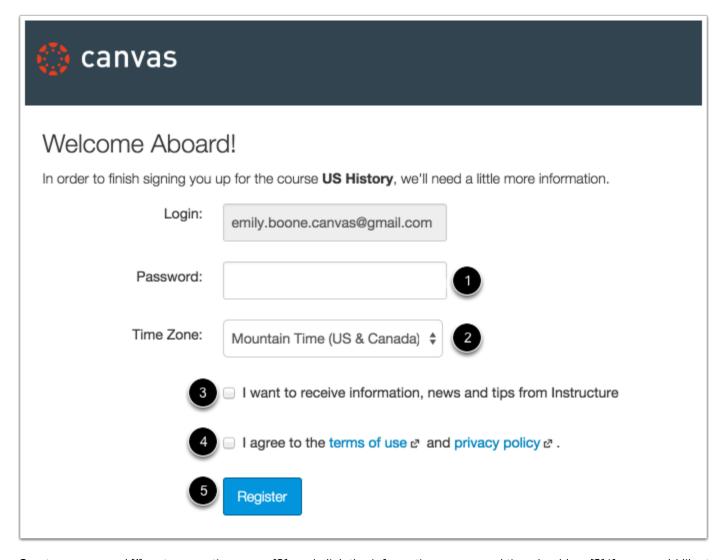


Click the **Create My Account** button.

**Note:** If you already have a Canvas account, click the **I Have a Canvas Account** button. You'll be directed to the <u>Canvas login</u> page.



#### **Complete Registration**



Create a password [1], enter your time zone [2], and click the information, news, and tips checkbox [3] if you would like to receive email updates from Instructure. Then click the terms of use checkbox [4], and click the **Register** button [5].

# **Create Your Own Account**



If you don't yet have an account, you can set one up for yourself without an email link.

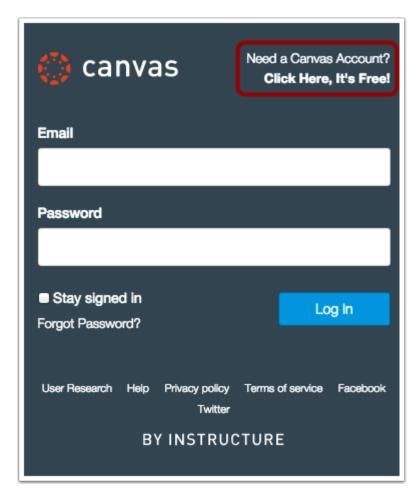
Note: You must have a join code from your instructor or institution to create your account.





To create your account, open a browser and type <u>canvas.instructure.com</u> into your browser.

### **Create Canvas Account**



Click the Need a Canvas Account? Click Here, It's Free! banner.



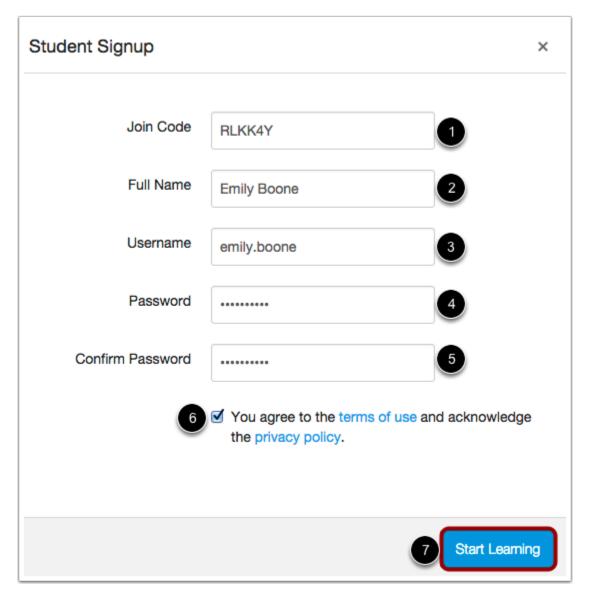
# Sign Up As a Student



Click the I'm a Student button.



#### **Complete Registration**



### Complete the following fields:

- 1. Enter the course join code in the join code field. This code will be emailed to you by your instructor or institution—the email is separate from your email invitation to join the course.
- 2. Enter your name in the full name field.
- 3. Enter your username in the username field.
- 4. Set your password by typing in the password field.
- 5. Confirm your password by typing your password in the confirm password field.
- 6. Agree to the terms of use by clicking the terms of use checkbox.
- 7. Click the **Start Learning** button.





# How do I log in to Canvas?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). Depending on your Canvas view, your institution's login page may vary from the images shown in this lesson. However, the functionality remains the same.

This lesson will show you how to log in to Canvas from an internet browser. If you are using Canvas with an institution, you will log in either from your institution's webpage or by using their direct Canvas URL. <u>Canvas Network</u> and <u>Free-for-Teacher</u> accounts also log in with a Canvas URL. You can also log in to Canvas on the Canvas Mobile apps; learn more about <u>Canvas URLs</u> for mobile apps.

### You must have an account to log in to Canvas:

- If you are associated with an institution using Canvas and do not know your username and password, please contact your site administrator.
- If you do not yet have an account, learn how to create a Canvas account as a student or instructor

Note: If you are having trouble signing into Canvas, please see the troubleshooting section in this lesson.

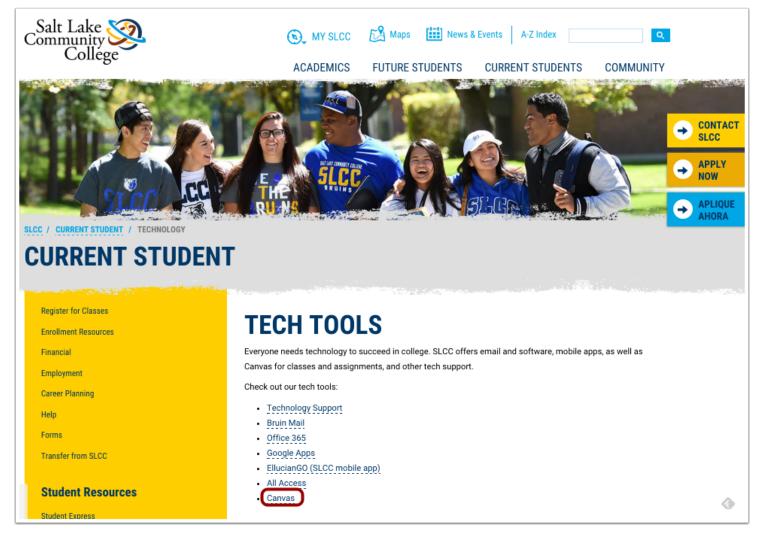
#### **Login Troubleshooting**

If you are having trouble logging in to your account, here are some tips:

- · Verify you are using the correct Canvas URL for your account.
- If you use more than one Canvas URL (such as one for your institution and one for Canvas Network), make sure you are using the correct login and password for each Canvas URL.
- If your login and password were given to you from your institution and you are having trouble logging in, please contact your institution. (Your institution may have changed your login credentials.)
- If you do not have a login and password, you may need to create an account.
- If you have forgotten your password, you may be able to <u>reset your password</u>.



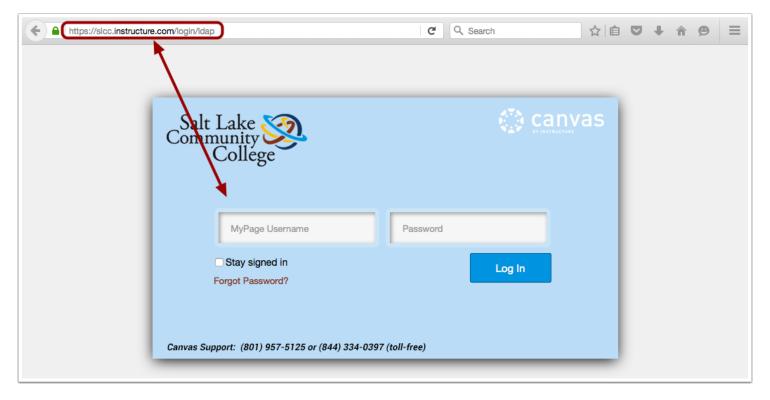
# **Access Canvas via Institution**



Some institutions host Canvas within their website, so you may only need to sign into your institution's internal system to access Canvas.



# **Access Canvas via Canvas URL**



Some institutions have you log in to Canvas using the direct link to their Canvas URL. In a browser window, enter your Canvas URL. Your Canvas login page will appear in the window.

**Note**: The URL for <u>Canvas Network</u> is <u>learn.canvas.net.</u> The URL for <u>Free-For-Teachers (FFT)</u> is <u>canvas.instructure.com.</u>



#### **View Course Invitation**

You've been invited to participate in the course, Canvas Course.

Course role: Student

Name: Emily Boone

Email: emily.boone.canvas@gmail.com

Get Started

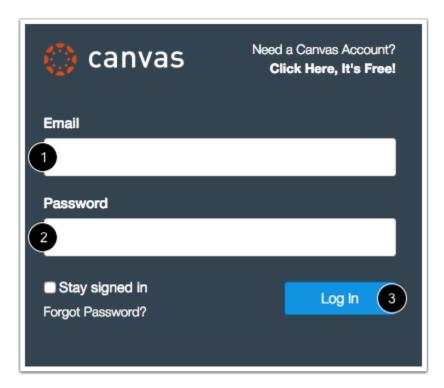


Click here to view the course page Update your notification settings

If you do not know your institution's Canvas URL, you can find a link to the page in your course invitation email by clicking the **Get Started** button.



# Log in to Canvas



The Canvas login screen requires your login [1] and password [2]. Depending on your institution, login information may vary.

Click the **Log In** button [3].

Each screenshot is acknowledged by its respective university for use in this lesson.



# How do I use the Dashboard? (Legacy UI)

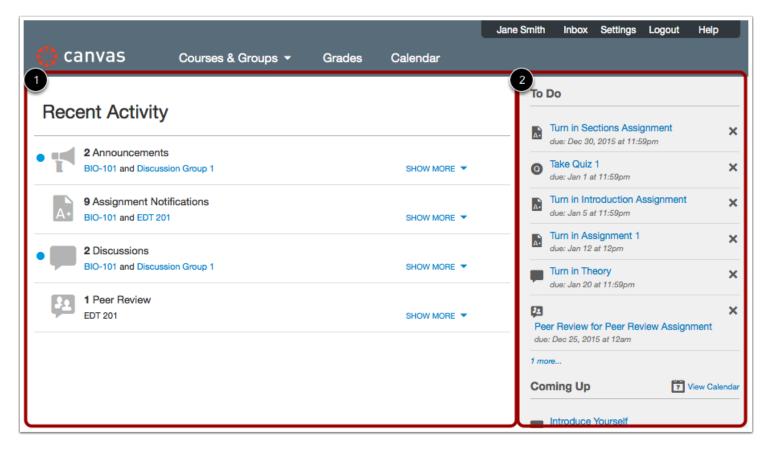
If your Dashboard does not match the design shown in this lesson, your institution has enabled the New Canvas User Interface. For updated details about this feature, please view the <u>Dashboard (New Canvas UI) lesson</u>.

The User Dashboard is the first thing you will see when you log into Canvas. The User Dashboard helps you see what is happening in all your courses and allows you to figure out what to do next.

You can return to your User Dashboard at any time by clicking your institution's logo in Global Navigation.

**Note:** For Canvas Catalog users, clicking your institution's logo will return you to your <u>Catalog dashboard</u>. Learn how to <u>access the Canvas Dashboard as a Catalog user</u>.

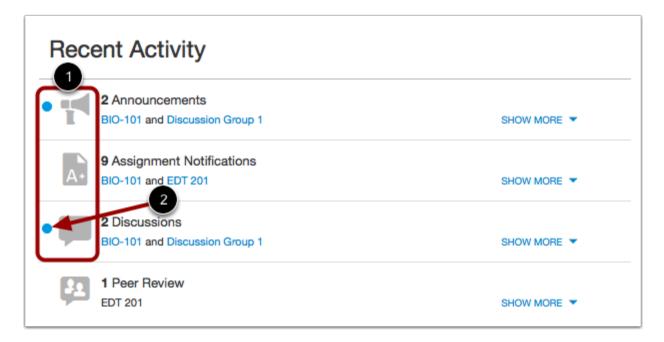
### View Dashboard



The Dashboard includes the Activity Stream [1] and the Sidebar [2]. Each component helps show recent activity and upcoming events in your courses.



# **View Recent Activity**



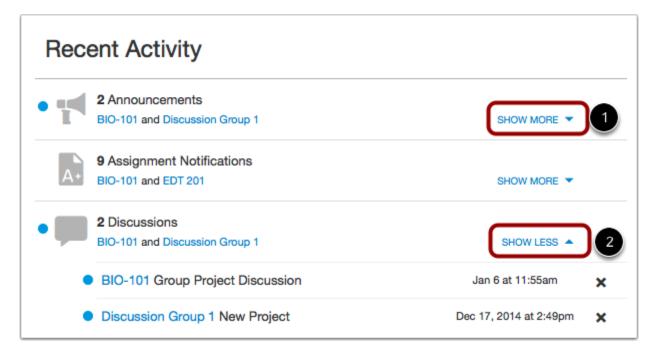
Recent Activity contains a stream of recent notifications from all of your courses, including <u>announcements</u>, <u>discussions</u>, <u>assignments</u>, and <u>conversations</u>. This activity stream helps you see all recent activity in your courses and easily ask questions and post to discussion forums.

Activities are indicated by activity type and display an icon [1] for the activity. New or unread activities are shown by the blue indicator dot [2]. Recent Activity items remain for four weeks.

**Note:** To receive notifications for Discussions, users must actively post in the discussions at least once every two weeks. If a user stops participating in a discussion after two weeks, Canvas will no longer display discussion notifications.

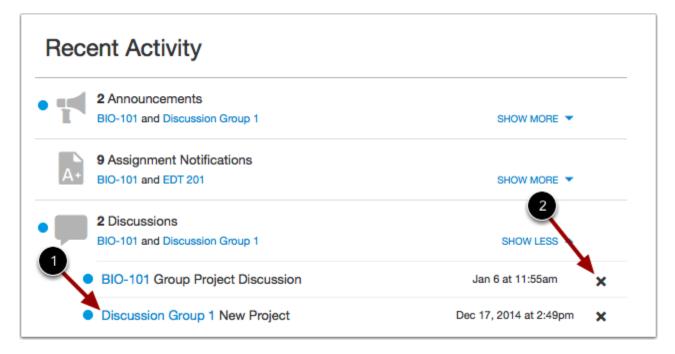


#### **Expand and Collapse Notifications**



You can view the details of each activity by hovering in the notification area and clicking the **Show More** link [1]. To collapse recent activity, click the **Show Less** link [2].

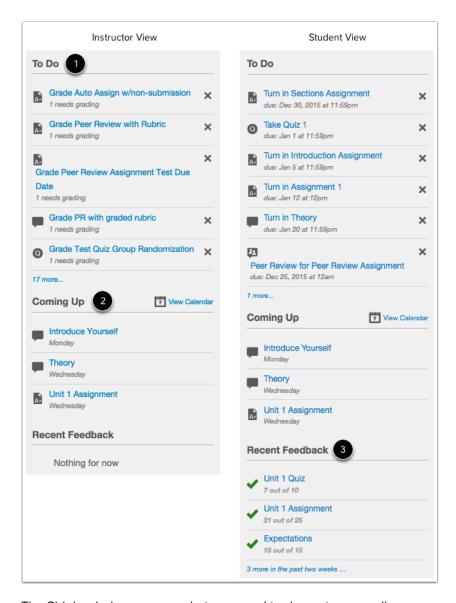
# **Manage Recent Activity**





You can directly access your recent activities by clicking the course link [1]. To remove a notification, click the remove icon [2].

# View Sidebar



The Sidebar helps you see what you need to do next across all your courses and can contain up to three helpful sections.

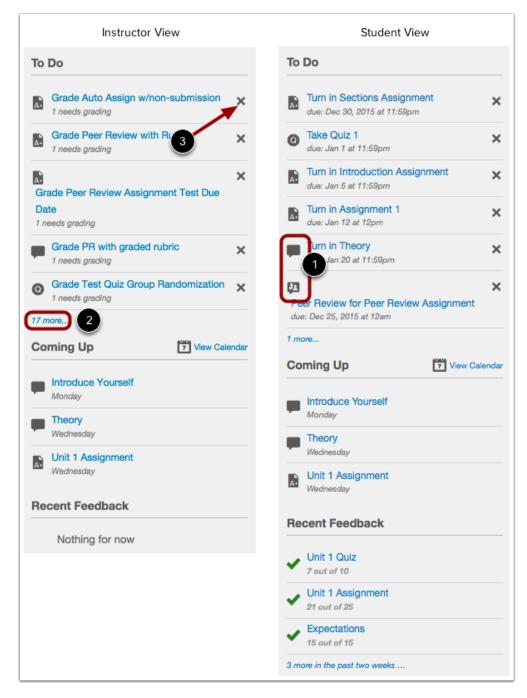
The **To Do** section [1] shows assignments or events that require your attention. If you are enrolled in a course as a student, the list shows assignments you need to turn in. If you are enrolled in a course as an instructor, the list shows assignments you need to grade. Items remain in this section for two weeks.

The Coming Up section [2] shows assignments and events coming due in the next seven days.



If you are enrolled in a course as a student, the **Recent Feedback** section [3] shows assignments with feedback from your instructor. (This section still appears for instructors but does not display content.)

#### Manage Sidebar Items



Each section item displays an icon [1] to differentiate between assignments and peer review assignments.



If a section contains more items than are listed, click the more link [2].

If there are more than 25 items in the To Do section, you must remove items before you can view any new items. To remove a To Do item, click the **remove** icon [3].

**Note:** For instructors, clicking on the remove icon will present two options: **Ignore** and **Ignore Until New Submission.** When *Ignore* is selected for an assignment, the item will be hidden for six months.

# **Return to User Dashboard**



You can return to your User Dashboard from any Canvas page by clicking your institution's logo in Global Navigation.

**Note:** For Canvas Catalog users, clicking your institution's logo will return you to your <u>Catalog dashboard</u>. Learn how to <u>access</u> the <u>Canvas Dashboard as a Catalog user</u>.



# How do I view my Canvas courses?

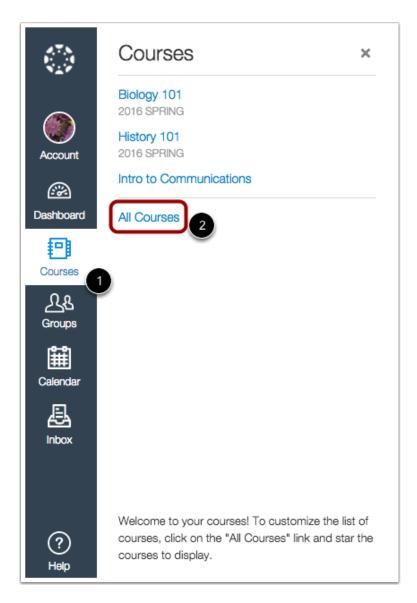
Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

After logging into Canvas, you can view your current, past, and future enrollment courses in Canvas.

**Note**: Some institutions may restrict the option to view future enrollment courses before the start date and/or access concluded courses after the course has ended.



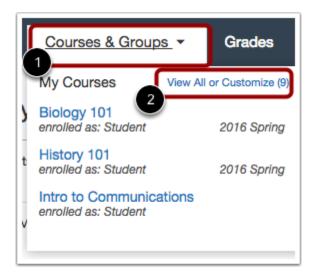
# **Open Courses**



In Global Navigation, click the Courses link [1], then click the All Courses link [2].



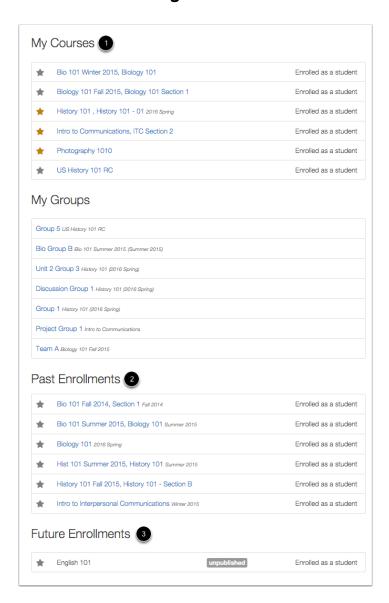
# **Open Courses in Legacy UI**



If you are using the legacy interface, click the **Courses** link [1], then click the **View All or Customize** link [2].



# **View Course Categories**



Courses are organized into three categories: My Courses [1], Past Enrollments [2], and Future Enrollments [3].



#### **View Course Status**



Each category may display different types of links. Courses that are available to you are listed in blue text [1]. These courses have been published and include a link to the course. To open a course, click the name of the course.

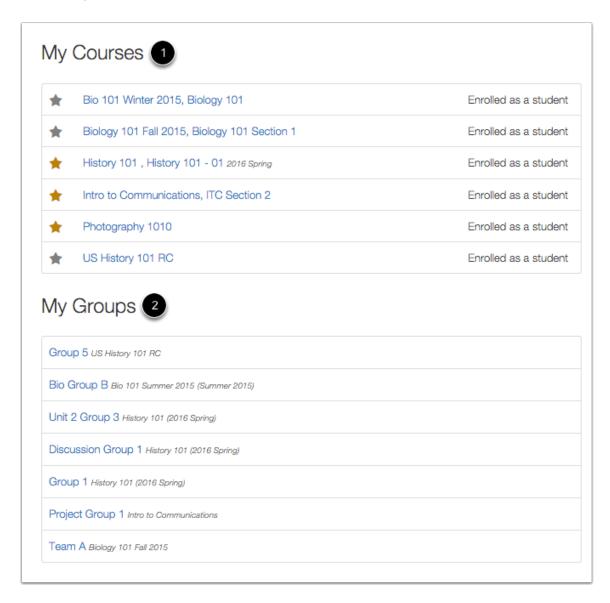
Courses that are within the current term dates but are not yet available are listed in gray text and include an unpublished tag [2]. These courses have not been published.

Each course includes your enrollment status [3]. Statuses can be student, teacher, TA, observer, designer, or a custom role as created by your institution.

If a course includes a term date [4], the term date displays next to the course name.



# **View My Courses**

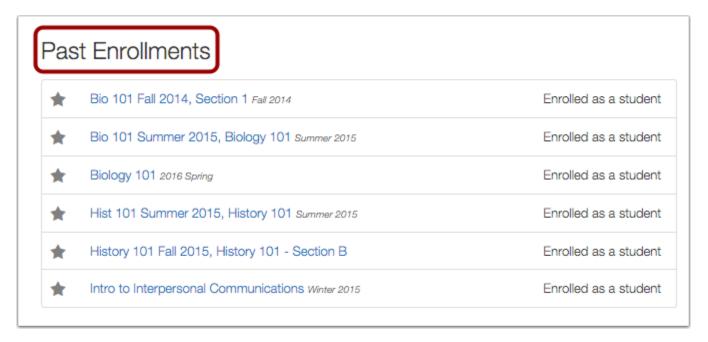


**My Courses** [1] are courses that are part of the current semester or term. However, depending on access settings for a course, My Courses can also display courses that have not yet started or are unpublished.

**Note:** If you are enrolled in groups, the **My Groups** section [2] will appear and display any groups within your current courses. You can view all your groups in your groups list.



### **View Past Enrollments**



Courses under the **Past Enrollments** heading are courses that have concluded but are still available as a read-only archived course. Prior users can view course material and grades but cannot submit any assignments.

**Note:** Some institutions may restrict students from viewing past enrollments. If a past enrollment does not appear in your Past Enrollments list, the course is not available for viewing.

### **View Future Enrollments**



Future Enrollments are courses that will be made available as part of an upcoming term or specific course start date.

Future courses may be published or unpublished. However, some institutions may restrict students from viewing published courses before the start date. If you are student and a future published course does not include a link, the course cannot be viewed until the start date.



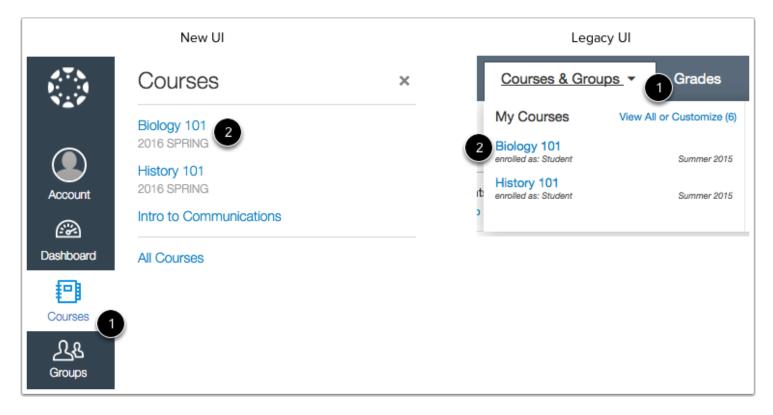
If a future course does include a link, you can view course content but cannot fully participate in the course until the start date. Full participation includes submitting assignments and replying to discussions.

# How do I use the Course Home Page as a student?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). Depending on your Canvas view, your page design may vary from the images shown in this lesson. However, the functionality and location of the components remain the same.

If you are enrolled in a course as a student, the Course Home Page helps you navigate your course and manage your coursework.

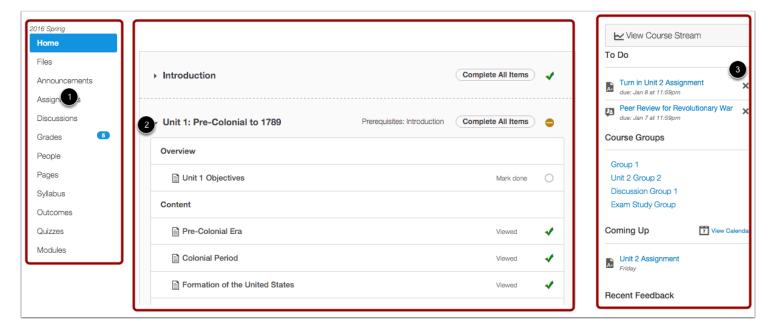
# **Open Course**



In Global Navigation, click the **Courses** link [1], then click the name of the course [2].



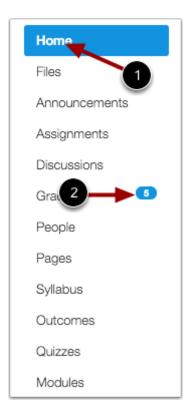
# **View Course Home Page**



The Course Home Page involves Course Navigation [1], the content area [2], and the sidebar [3].



# **View Course Navigation**



The Course Home Page is viewed from the Course Navigation Home link [1].

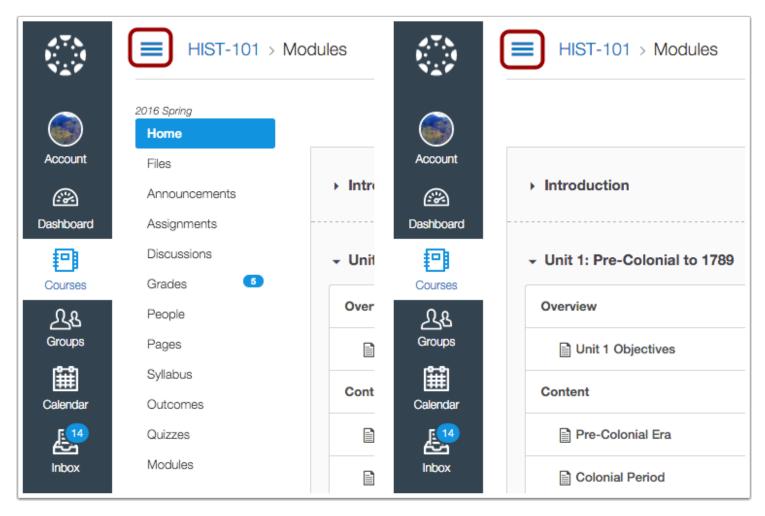
Course Navigation includes links that help you and your students get to specific locations in the course. Instructors can customize what links are shown in a course, so if you don't see links that may display in other courses, your instructor has hidden those links from your view.

The active link of the page you are viewing is highlighted in blue. This highlight helps you quickly identify the feature area you are currently viewing in Canvas.

You may also see course indicators [2] that show updates to your course grades when your <u>instructor grades your assignments</u>.



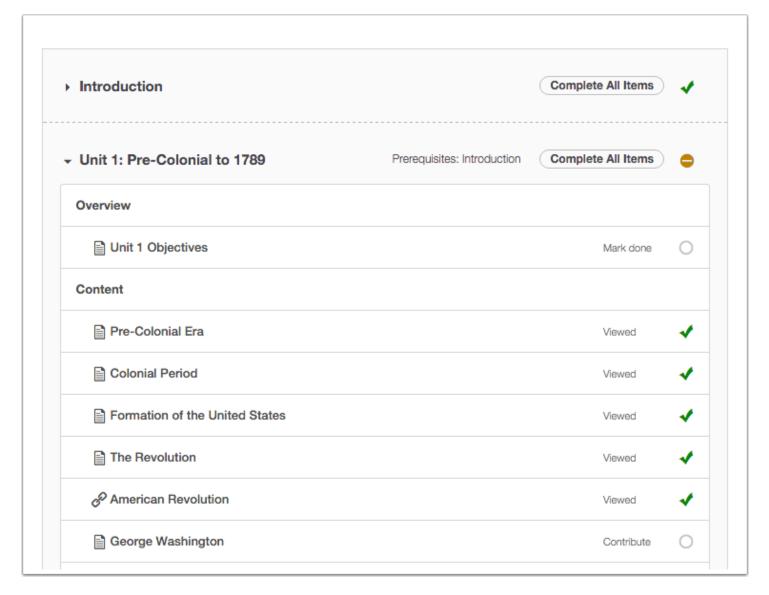
#### **Collapse Course Navigation Menu**



To expand or collapse the Course Navigation Menu, click the **Menu** icon.



#### **View Content Area**

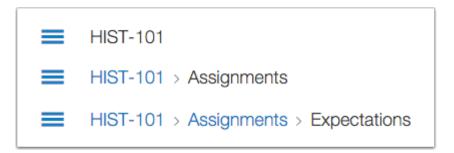


Home Page content (and all Canvas content) is displayed in the content area.

The content can be a page, the syllabus, discussions, announcements, quizzes, or imported content. The content can also show the <u>Course Activity Stream</u>, which is a list of all recent activity in the course.



#### **View Breadcrumbs**



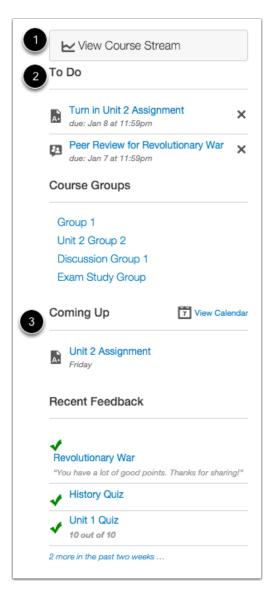
Breadcrumbs appear above the course content area.

As you view course content, the breadcrumbs leave a trail to show where you are inside the course. You can follow these links backward to visit prior course content.

The breadcrumbs **Home** icon will take you to the Canvas Dashboard.



#### **View Sidebar**



The Sidebar helps you see what you need to do next in your course.

If your Course Home Page displays a page other than the Course Activity Stream, you can <u>view the course activity stream</u> by clicking the sidebar **View Course Stream** link [1]. When the Home Page is set as the Course Activity Stream, this button will not appear.

The **To Do** section [2] shows assignments you need to turn in. Items remain in this section for two weeks.

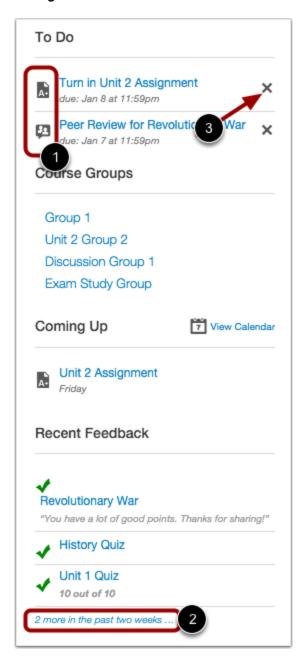
The **Recent Feedback** section [3] shows assignments with feedback from your instructor.





The sidebar can also include a variety of other sections, depending on the layout your instructor sets for the Course Home Page. Learn how to view which sections are part of each <u>Home Page layout</u>.

#### Manage Sidebar Items



Each section item displays an icon [1] to differentiate between assignments and peer review assignments. Items with green icons indicate the item has been completed as indicated by your user role.

If a section contains more items than are listed, click the **more** link [2].





If there are more than 25 items in the To Do section, you must remove items before you can view any new items. To remove a To Do item, click the **remove** icon [3].

#### Why can't I access my Course as a student?

Sometimes there are a few reasons why you cannot access your courses.

- If you are self-enrolling in a course using a join code or URL, you may not have completed the registration process. Check your email for information from your instructor as to how to enroll in your course.
- If your institution enrolled you in your course, your enrollment may not have been set up properly. Please contact your instructor(s) for assistance.
- Each course is associated with a specific access date. Depending on the date associated with the course, you may not yet be able to view your course.
- Courses must be published by your institution before you can access them. If a course is not *accessible* to you in your course list, it may not be published.
- Confirm your <u>browser</u> is up to date. Outdated browsers cannot support Canvas courses.

#### Will Canvas work on my mobile device?

Canvas is built on open web standards and uses minimal instances of Flash, so most features are supported on mobile devices. With the growing use of mobile devices, instructors should build their courses with best practices for mobile in mind.

#### **Mobile Browsers**

You can access Canvas on your mobile device through any mobile browser. However, mobile browsers are not officially supported. We recommend using Canvas mobile applications for an improved user experience.

# **Mobile Applications**

We are actively improving our native mobile applications to support as many Canvas features as possible. Instructure has four native mobile applications free for download on both phones and tablets. Please note that mobile applications are only supported in English at this time.

- Canvas by Instructure (iOS 8.0+, Android 4.0.3+). This app provides access to Canvas for both instructors and students while on the go. Depending on your device, not all Canvas features may be available on the app at this time. View Canvas mobile features by version and device.
- **MagicMarker** (iOS 7.0+ iPad only). This app is specifically designed for instructors to assist them with standards-based learning. Syncs with the Learning Mastery Gradebook.
- **Polls for Canvas** (iOS 7.0+, Android 4.0+). This app is the easy to way for instructors to collect student opinion in their classrooms without any extra devices.
- SpeedGrader App (iOS 8.0+ iPad only; Android 4.0.3+). This app is specifically designed for instructors and allows
  them to grade student submissions on the go. Syncs with SpeedGrader and the Gradebook. View <u>SpeedGrader</u>
  <u>mobile features</u> by version and device.

You can learn more about mobile applications in the Canvas Mobile Guides.





# **Customize Canvas**



#### What are Profile and User Settings?

Profile and User Settings let you control your personal information in Canvas. You can control this information in the Help Corner.

If you want to view a video about personal settings, you can watch the <u>User Settings and Profile Picture video</u>.

**Note:** Your institution may restrict one or more settings options.

#### When would I use my profile and user settings?

You can use your profile and user settings to:

- View and edit your user settings, such as display name, language preference, and time zone
- Change your <u>default email address</u> or <u>add an additional email address</u> for notifications
- Add a text (SMS) contact method for notifications
- View or add a profile picture
- Set Notifications for your favorite communication channels
- Upload personal Files
- Create and manage ePortfolios of your course work
- Manage new user features
- Download your <u>assignment submissions</u> from current and previous courses

If your institution has enabled profiles, you can also edit your profile information.

**Note:** Your institution may restrict one or more of these options.

# **How do I set my Notification Preferences?**

Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

Canvas includes a set of default notification preferences for your account. However, you can set your own Canvas notification preferences that connect with your linked web services and other contact methods in your <a href="Profile and User Settings">Profile and User Settings</a>.

#### Notes:

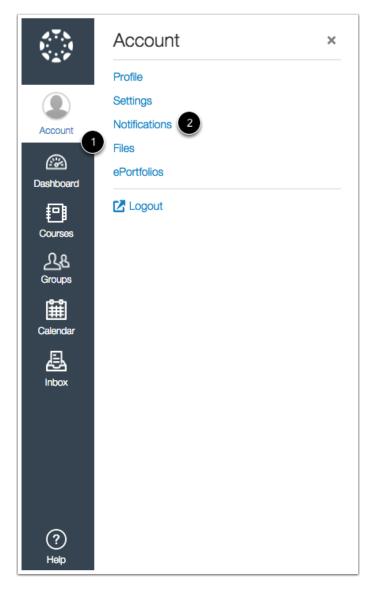
- These settings apply to all of your courses; you cannot change settings for individual courses.
- Unless these settings are changed, by default users will be notified whenever there is a change in a due
  date, an updated assignment, or a message sent from within Canvas. View the <u>default Canvas</u>
  notifications.





• The Canvas by Instructure app supports setting notification preferences. However, setting preferences inside the app will override preferences in the browser version of Canvas, and some preferences are not supported. Learn about setting preferences in the Canvas app for <a href="Android devices">Android devices</a> and <a href="iOS devices">iOS devices</a>.

# **Open Notifications**



In Global Navigation, click the **Account** link [1], then click the **Notifications** link [2].

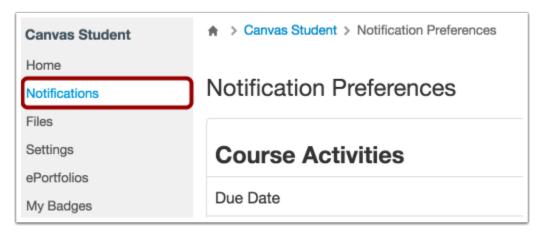


#### Open User Settings in Legacy UI



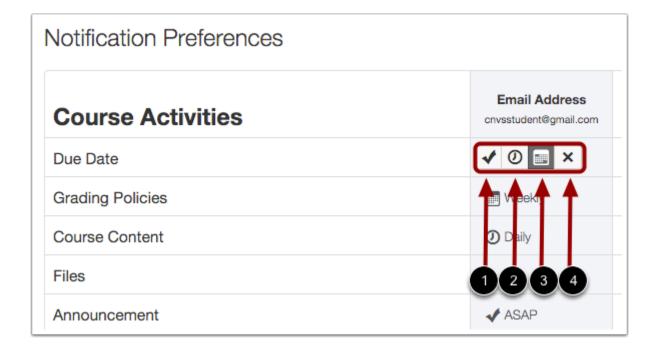
If you are using the legacy interface, in the Help Corner, click the **Settings** link.

#### **Open Notifications in Legacy UI**



In User Navigation, click the Notifications link.

#### **Edit Notification Preferences**





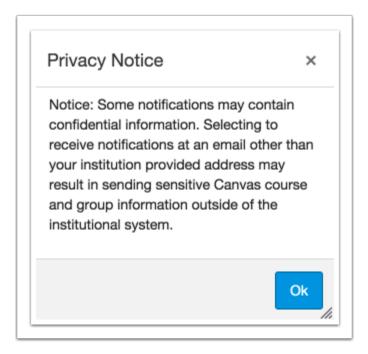


To change a notification for a contact method, hover over the notification type you want to change.

- 1. Select the **Check mark** icon to be notified immediately of any change for the activity. These notifications are delayed by one hour in case an instructor makes additional changes, which prevents you from being spammed by multiple notifications in a short amount of time.
- 2. Select the **Clock** icon to be notified daily of any change for the activity.
- 3. Select the Calendar icon to be notified weekly of any change for the activity.
- 4. Select the **Remove** icon to remove the notification preference so you won't be notified of any change for the activity.

Note: Each set notification preference will automatically apply to all of your courses. They cannot be set individually.

# **View Privacy Notice Warning**



If you've set a notification preference for an email address that is outside your institution, you may see a privacy warning. You can close the warning by clicking the **OK** button. Once the warning has been displayed, it will not display again.

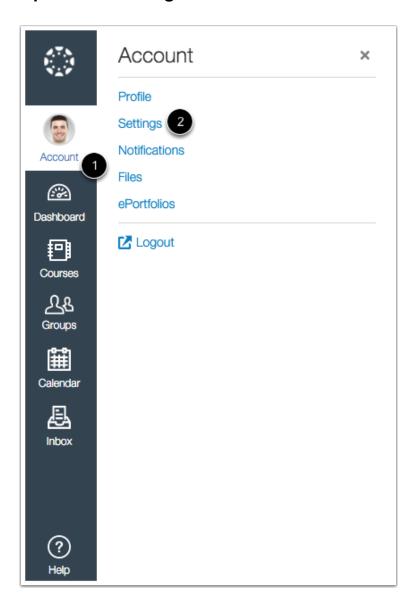


#### How do I connect to web services outside of Canvas?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

Canvas is integrated with a number of third party web services. Most of these services can be configured from the user settings page.

## **Open User Settings**





In Global Navigation, click the **Account** link [1], then click the **Settings** link [2].

#### Open User Settings in Legacy UI



If you are using the legacy interface, in the Help Corner, click the **Settings** link.

#### **Link Services to Profile**

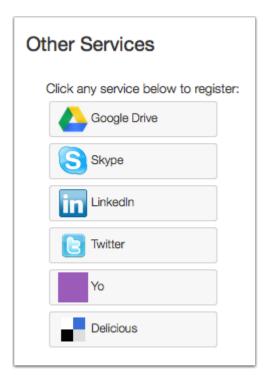
# Web Services Canvas can make your life a lot easier by tying itself in with the web tools you already use. Click any of the services in "Other Services" to see what we mean. Let fellow course/group members see which services I've linked to my profile

When you register other web services with Canvas, you can integrate your account with services you already use. Each of these services also generates a contact method for other people in your course or group. If you want to show any of your registered web services on your profile page, click the **Let fellow course/group members...** checkbox. You can select specific services to display by <u>editing your profile.</u>

Note: If you do not have a profile page, your institution has not enabled this feature.



#### **Connect to Web Services**



You can integrate Canvas with the following web services:

- Google Drive
- Twitter
- Skype
- <u>LinkedIn</u>
- Delicious
- <u>Yo</u>

# **How do I customize my Course list?**

Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

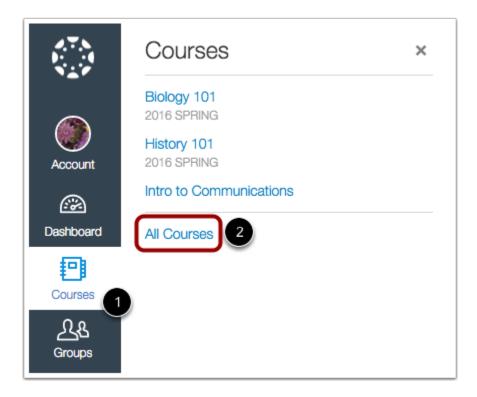
When you are enrolled in more than one Canvas course, you can customize the active courses you want to show in your Course list. Courses you want to show in the Courses drop-down menu are called favorite courses. You can favorite any published course that appears in the My Courses section on the course list page.

When no courses are favorited, the courses list automatically displays up to 12 courses alphabetically in the drop-down menu.



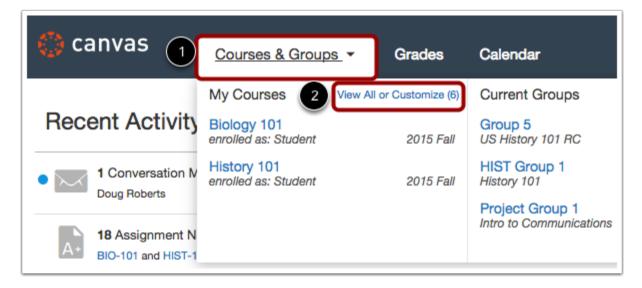
**Note**: Courses are always listed alphabetically; you cannot reorder your courses manually.

## **Open Courses**



In Global Navigation, click the Courses link [1], then click the All Courses link [2].

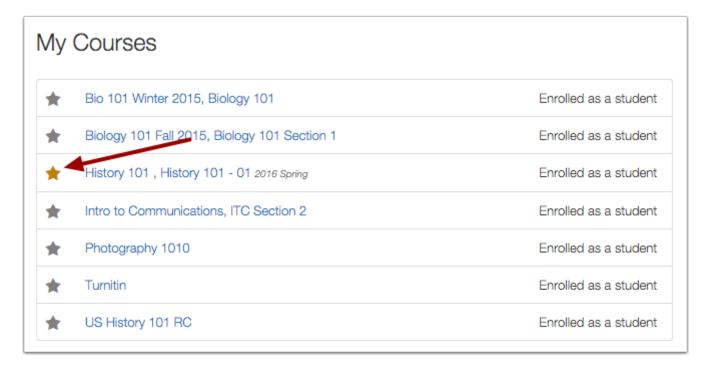
#### **Open Courses in Legacy UI**





If you are using the legacy interface, in Global Navigation, click the **Courses** link [1], then click the **View All or Customize** link [2].

# **Manage Courses**



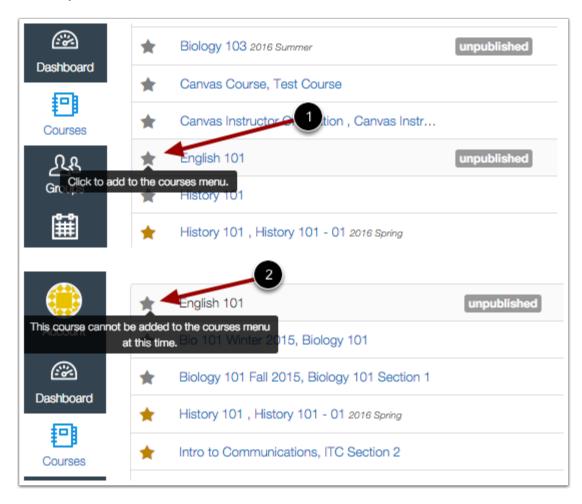
Click the star next to a course to add or remove the course from the Courses list. Courses with yellow stars indicate a favorite course and are included in the Courses and Groups drop-down menu. You can toggle the stars to favorite or unfavorite a course. You can only favorite current courses.

Your favorite courses will appear in your Courses list after you make your selection(s).

**Note**: Some institutions do not allow you to view future (unpublished) courses. You will only see future courses in the course list if the start date is in the future, you have been enrolled in the course, and your institution allows you to view future enrollments.



#### **View Unpublished Courses**



If a course is unpublished, students cannot favorite the course [1]. Students can hover over a star icon for an unpublished or concluded course and view a message indicating that the course cannot be added as a favorite [2]. However, instructors can favorite unpublished courses.



#### **View Past Enrollments**

Pas	t Enrollments	
*	Bio 101 Fall 2014, Section 1 Fall 2014	Enrolled as a student
*	Bio 101 Summer 2015, Biology 101 Summer 2015	Enrolled as a student
*	Biology 101 2016 Spring	Enrolled as a student
*	Hist 101 Summer 2015, History 101 Summer 2015	Enrolled as a student
*	History 101 Fall 2015, History 101 - Section B	Enrolled as a student
*	Intro to Interpersonal Communications Winter 2015	Enrolled as a student

Depending on course configuration, some favorited courses may still display the favorite icon even after the course has ended. If a past enrollment course shows the favorite icon, users can unfavorite the course by toggling the star icon.



#### How do I change the language preference in my user account?

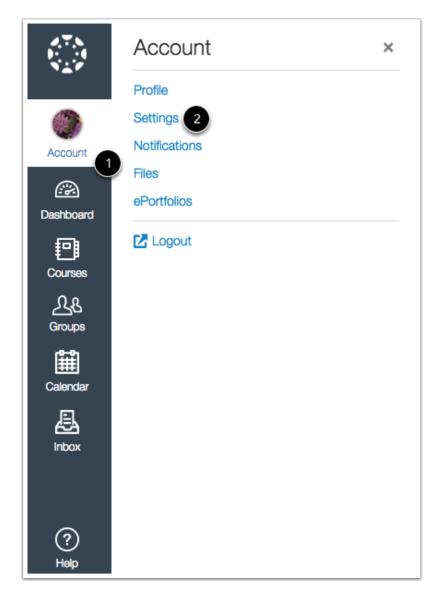
Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

English is Canvas' language default, but you can choose to view the Canvas interface in another language.

**Note**: Instructors have the option to change the language preference for their courses. If you enroll in a course where the instructor has made this change (most often for a foreign language course), the course language will override the language in your user settings.

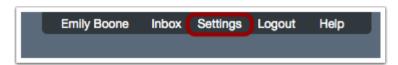


# **Open User Settings**



In Global Navigation, click the **Account** link [1], then click the **Settings** link [2].

#### **Open User Settings in Legacy UI**

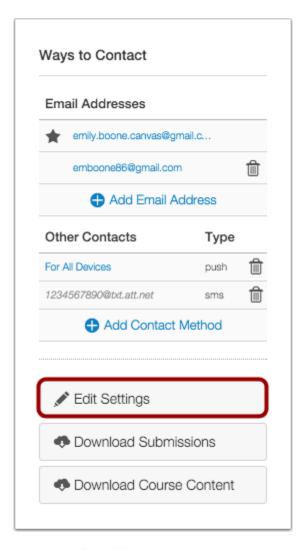


If you are using the legacy interface, in the Help Corner, click the **Settings** link.





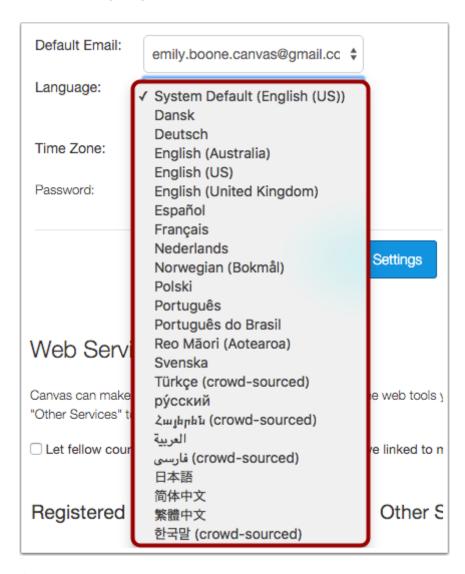
# **Edit Settings**



Click the **Edit Settings** button.



## **Select Language**



Choose your preferred language in the Language drop-down menu.

# **Update Settings**



Click the **Update Settings** button.





# **View Preferred Language**



**Emily Boones Profil** 

Startseite

Benachrichtigungen

Dateien

#### Einstellungen

ePortfolios

Abmelden

My Badges



# **Emily Boones Profil**

Vollständiger Name:\*

Emily Boone

Dieser Name wird von den Dozenten bei der Leistungsbewertung verwendet.

Name anzeigen:

Emily Boone

Andere Benutzer sehen diesen Namen in Diskussionen, Nachrichten und

Kommentaren.

Sortierbarer Name:

Boone, Emily

Dieser Name wird in sortierten Listen angezeigt.

Standard-e-

emily.boone.canvas@gmail.com

mailadresse:

Sprache:

Deutsch

Zeitzone:

Mountain Standard Time (USA und Kanada)

Webdienste

View Canvas in your preferred language.



# Participate in a Course



#### How do I submit an online assignment?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). Depending on your Canvas view, your page design may vary from the images shown in this lesson. However, the functionality and location of the components remain the same.

You can submit online Assignments in Canvas using several submission types. Instructors can choose what kind of online submissions they want you to use. You may have the option to resubmit assignments if your instructor allows.

Any attachments added as part of a graded assignment submission are uploaded into your user files but are not counted against your user quota. However, once the file has been uploaded as a submission, you cannot delete the file.

This lesson is for turning in general online assignments. Learn how to <u>submit a Turnitin assignment</u> or a <u>peer review assignment</u>.

#### **Third-Party File Application Submissions**

You can submit assignments from Google Drive, Dropbox, or another third-party service via your desktop computer in one of two ways:

- 1. Download the file to your computer and submit as a File Upload
- 2. Share the file, copy the file URL, and submit as a Website URL

#### **Mobile Submissions**

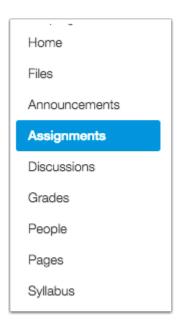
You can also submit assignments using your Android or iOS device.

#### Notes:

- Not all file types may be available for your assignment, depending on the assignment submission type set by your instructor.
- Not all of your assignments may be submitted online. If you cannot see the Submit Assignment link, your instructor may want you to submit your assignment in a different way or the availability date has passed. View the description of the assignment for instructions, or contact your instructor for assistance.



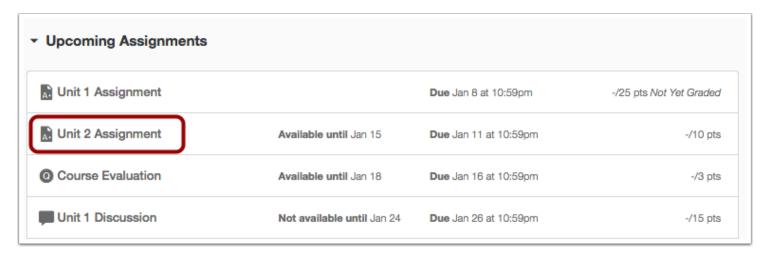
# **Open Assignments**



In Course Navigation, click the **Assignments** link.

**Note**: You can also access your Assignments through your user or course dashboard, the Syllabus, Gradebook, Calendar, or Modules.

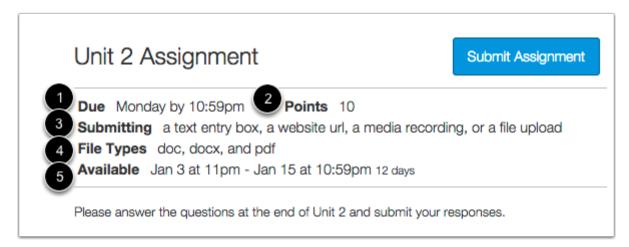
# **View Course Assignments**



Click the name of an assignment.



#### **View Assignment**

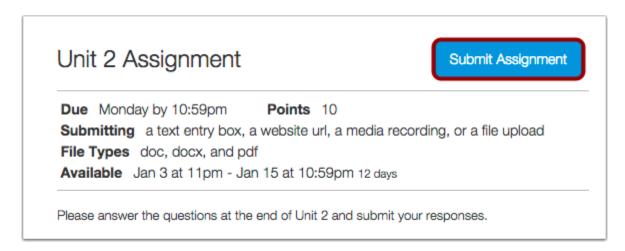


When you click an Assignment title, you will see a screen with assignment instructions. You may also see a rubric to help guide your work.

You may see the following assignment details:

- 1. Due date
- 2. Total points
- 3. Submission types
- 4. File types
- 5. Availability dates

# **Submit Assignment**

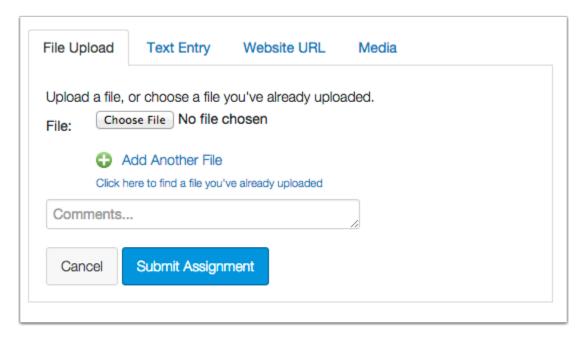


To submit an assignment, click the **Submit Assignment** button to submit your work.



**Note:** If you cannot see the Submit Assignment button, your instructor may not want you to submit your assignment online or the availability date has passed. View the description of the assignment for instructions, or contact your instructor for assistance.

# **Select Submission Type**

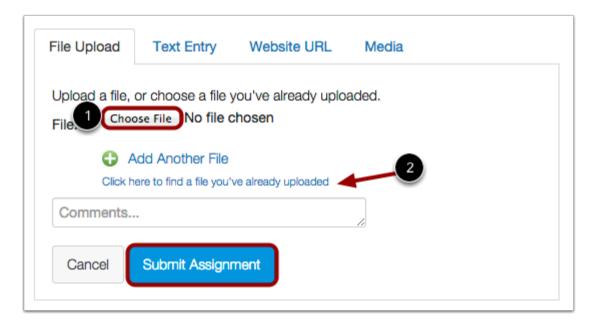


Your instructor will decide what kinds of submissions are appropriate for each Assignment. There are four submission types: upload a file, submit a text entry, enter a website URL, or submit media.

**Note:** Not all file types may be available for your Assignment, depending on the assignment submission type set by your instructor.



# Submit a File Upload

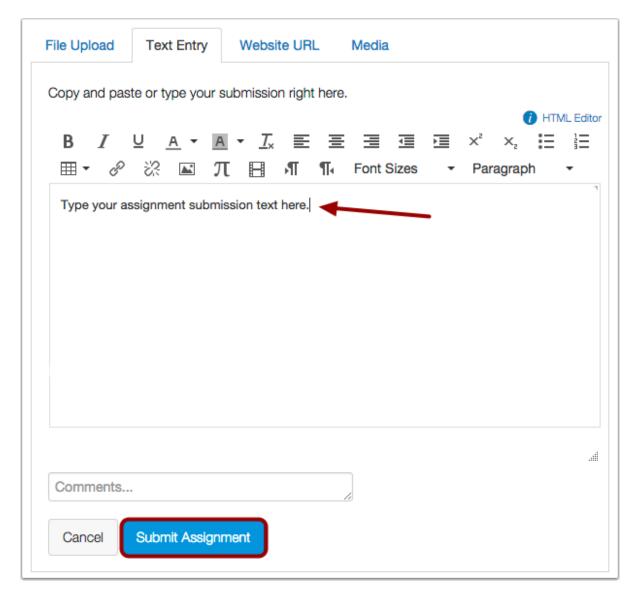


To upload a file from your computer and submit as your assignment, click the **Choose File** button [1]. If you have already uploaded your assignment to Canvas and want to select it for your assignment submission, click the **Click here...uploaded** link [2].

For a step-by-step guide about uploading files from your computer as assignment submissions, please view the <u>How do I</u> upload a file lesson.



# **Submit a Text Entry**

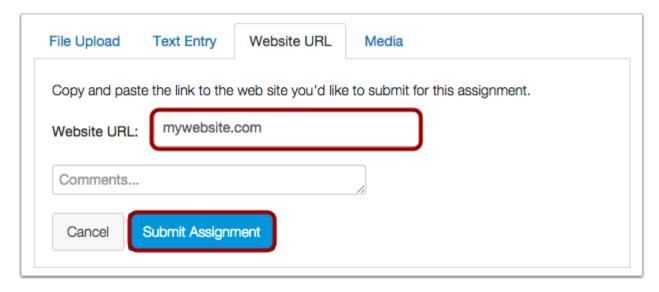


Type or copy and paste text into the Rich Content Editor. Click **Submit Assignment**.

**Note:** You can submit up to 16384 characters in the Text Entry field.

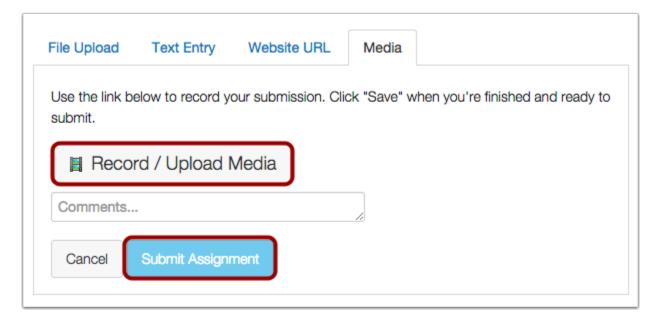


#### **Submit Website URL**



Type or copy and paste the URL into the Website URL field. Click Submit Assignment.

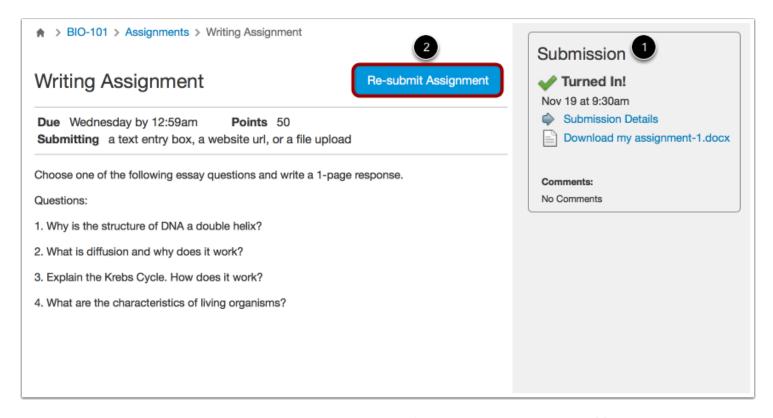
# **Submit Media Recording**



Record or upload media. Follow the instructions given to you. Click **Submit Assignment** when you are done. Learn more about adding media to an assignment submission.



#### View Submission



After you have submitted your work, you will see information in the Sidebar about your submission [1]. For file uploads, the sidebar provides a link to your submission to download if necessary.

If you choose, you may resubmit another version of your assignment using the **Re-submit Assignment** button [2]. You will only be able to view the details of your most recent submission in the Sidebar, but your instructor will be able to see all of your submissions.

Once the instructor has graded your submission, you will be notified via the channels that you specify in your Notification Preferences.

You can also see details about your assignment and links to additional feedback in your Grades page.

**Note**: Your assignment will still appear in Assignments and the Syllabus; the listing is not removed with assignment submissions.

# How do I view my grades in a current course?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.



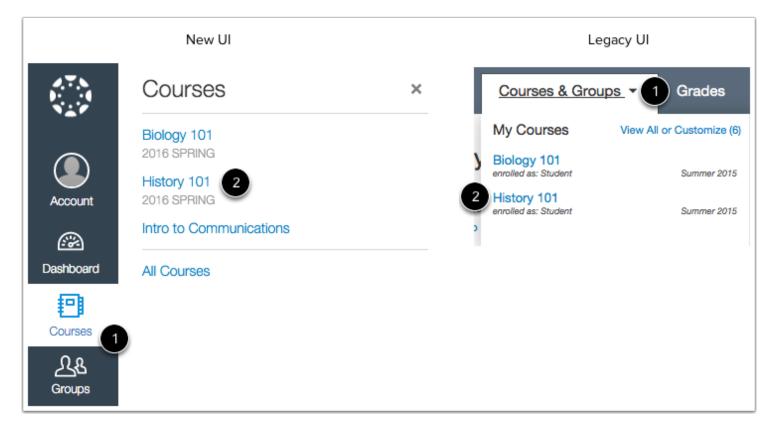
The Grades page in a course displays all grades for all course assignments. You can also view scoring details, comments, and rubrics. If your instructor is using multiple grading periods, you can also filter grades by grading period.

This lesson shows how to view grades in a current course. Learn how to view grades in concluded courses.

#### View a video about Grades.

**Note**: Some details in the Grades page, such as scoring details and the total grade, may be restricted by your instructor.

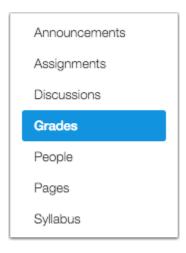
# **Open Course**



In Global Navigation, click the **Courses** link [1], then click the name of the course [2].



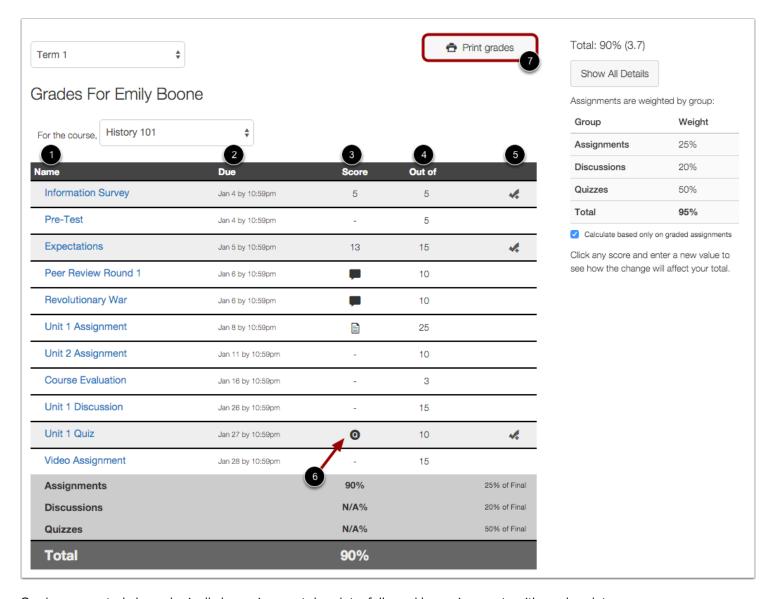
# **Open Grades**



In Course Navigation, click the **Grades** link.



### **View Grades**



Grades are sorted chronologically by assignment due date, followed by assignments with no due dates.

You can view the name of the assignment [1], the assignment due date [2], the score you earned [3], and the total point value of the assignment [4]. You may also be able to view whether the assignment includes scoring details, comments, or rubrics [5].

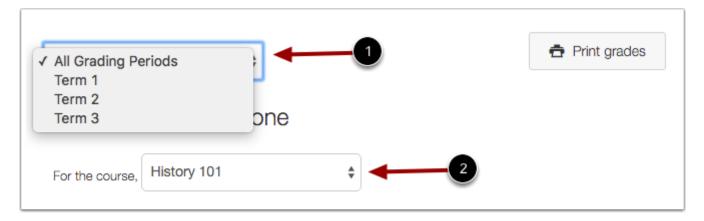
You may see various <u>grade icons</u> in the score column [6] indicating the type of assignment you submitted. These assignments have not been graded by your instructor. Once the assignment is graded, the icon will be replaced by your score.

The grades page also lets you create hypothetical or <u>What-If grades</u>. You can click any score field and approximate your grade for both graded assignments (if want to submit an assignment) and ungraded assignments.



To print your grades, click the **Print Grades** button [7].

### **View Grading Periods**



If your instructor is using multiple grading periods, you can view your grades according to grading period [1]. By default the Grades page displays the current grading period. To view grades for another course, click the course drop-down menu [2].

# **View Scoring Details**



If you can view scoring details, click the Check Mark icon [1]. You can view the mean, high, and low scores from the class [2].

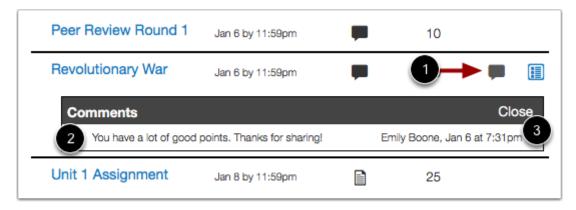
The thin horizontal line graph [3] extends from the lowest score for any student in the course to the highest score. The thicker, white box extends from the 25th percentile to the 75th percentile, with the median marked inside the white box by a gray line. Your score appears as a blue box in this plot.

You will only see scoring details if more than five other students have submitted that assignment in the course. If you do not see the scoring details, then fewer than five students have submitted the assignment.

To close scoring details, click the **Close** link [4].

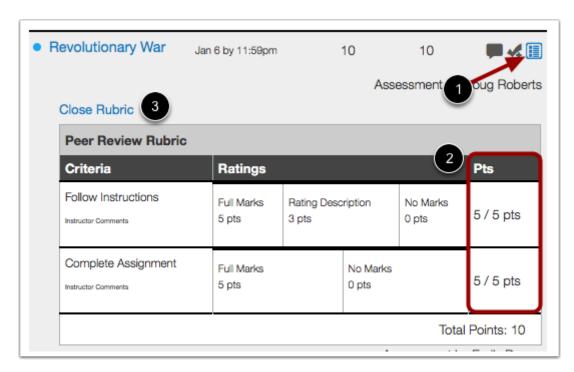


### **View Comments**



If there are <u>comments in your assignment</u>, the assignment displays a comment icon [1]. To view comments, click the icon. Comments will be organized chronologically [2]. To close comments, click the **close** link [3].

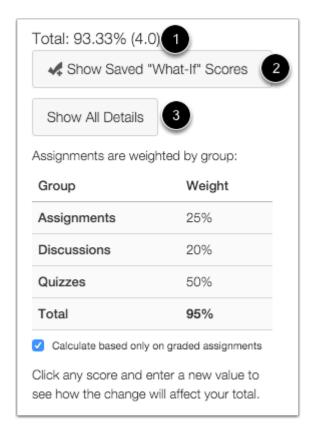
### **View Rubric**



An assignment may also include a **Rubric** icon [1], which means the assignment included a rubric for grading purposes. To view your results, click the icon. View your score based on the rubric [2]. To close the rubric, click the **Close Rubric** link [3].



### **View Sidebar**



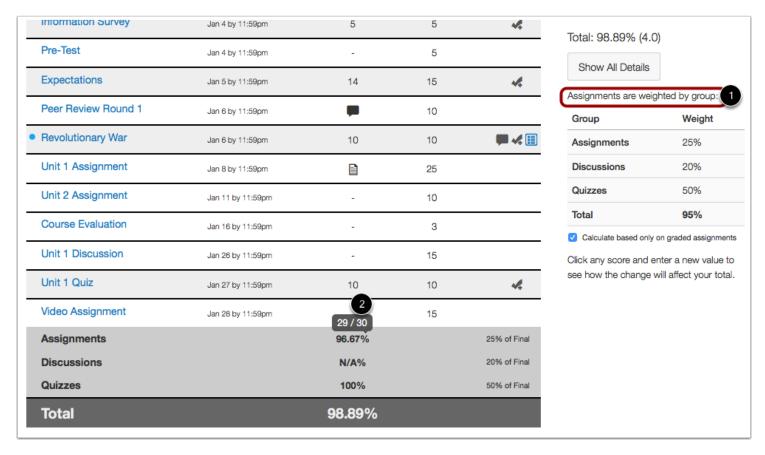
The grade summary shows your total grade [1], allows you to view any saved what-if scores [2], and allows you to show or hide all scoring details, comments, and rubrics shown in the Grades page [3].

Depending on the grade calculation for your course, your total grade may display as a point value or as a percentage.

**Note:** Your instructor may restrict you from viewing your total grade.



#### **View Grade Calculations**



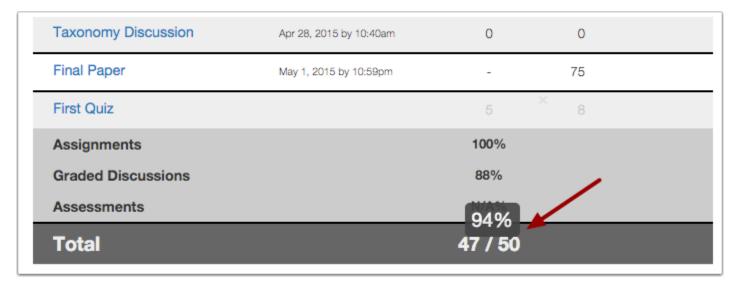
The sidebar shows the information about how your grades are calculated.

If your assignment groups are weighted, the sidebar will show the breakdown of weighted assignment groups [1].

Assignment groups will always display as a percentage. If your instructor allows you to view total grades, you can hover over the percentage for an assignment group to see a breakdown in the points you've earned vs the total points possible [2].

**Note:** If your instructor is using grading periods, you can always view a total grade for each grading period, but when you select All Grading Periods in the drop-down menu, you may not be able to view the total grade or assignment group points.

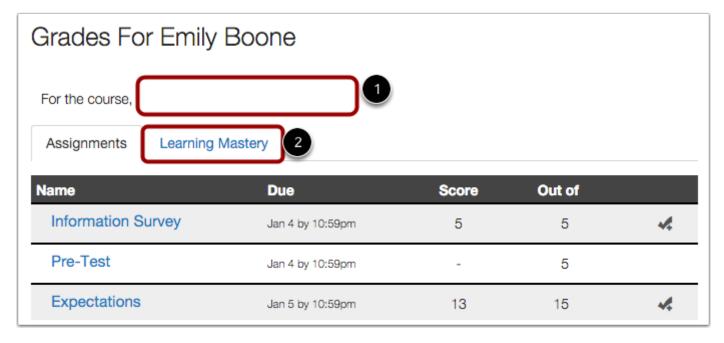




If your course does not use assignment groups, your total grade can be displayed in points or percentage. If your total grade is displayed in points, you can hover over the points to see your overall grade percentage. Again, your instructor may restrict you from viewing your total grade.

**Note:** If your instructor is using grading periods, you can always view a total grade for each grading period, but when you select All Grading Periods in the drop-down menu, you may not be able to view the total grade or assignment group points.

# **Change Gradebook**



If you have more than one course, you can use the **course drop-down menu** [1] to view grades in other courses.



**Note:** If your Grades page shows Assignments and Learning Mastery headings [2], you can also view your standards-based scores in the <u>Learning Mastery</u> link.

### How do I use the Calendar?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

The Calendar is a great way to view everything you have to do for all your courses in one place. You can view calendar events by day, week, month, or agenda list.

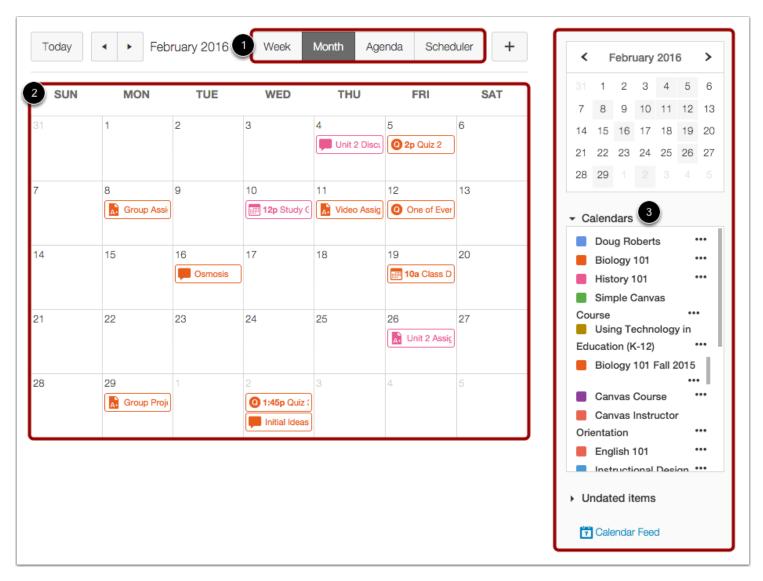
# **Open Calendar**





In Global Navigation, click the Calendar link.

### View Calendar



The Calendar displays everything you are enrolled in since the Calendar spans across all courses. In the navigation bar, you can choose to view the calendar in Week, Month, Agenda, or Scheduler view [1]. The view you choose dictates the style of the calendar window [2]. By default, the calendar appears in **Month** view.

The sidebar [3] shows a quick-view calendar, your list of courses and groups, and undated items for your courses and groups.

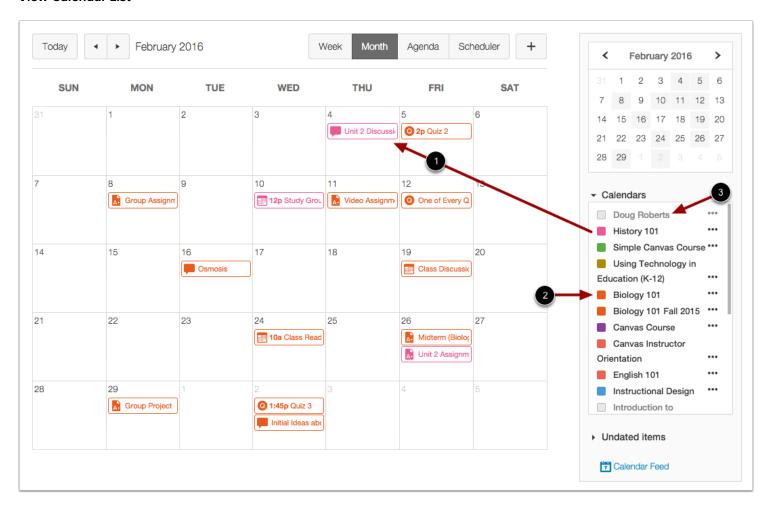


#### **Add Calendar Items**



Each calendar view shows any assignments or events that have been added to the calendar. Events can be added at any time in the navigation bar by clicking the **Add** button. Instructors can <u>add assignments</u> and <u>add course events</u>, and all users can <u>add personal events</u>.

### View Calendar List



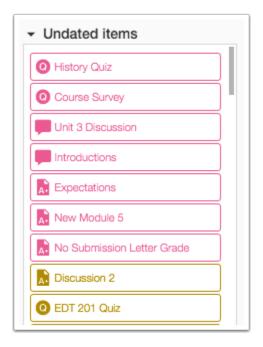
Each personal, course, and group calendar is identified by a separate color that populates the calendar view. Associated assignments for each course or group will appear within the calendar view for each calendar [1]. For instance, in the above example, assignments and events from the US History 101 course will appear as pink in the calendar view.



By default, the first 10 course and group calendars will be selected and appear in the calendar view. To hide a calendar, click the box next to the name of the calendar [2]. Calendars that are not active within the calendar view will appear in gray [3].

**Note:** Canvas will assign an arbitrary color for each calendar unless a custom color is chosen. Each calendar contains 15 default colors, but you can insert a Hex code to create any color of your choice.

### **View Undated Events List**



Expanding the **Undated items** link will show you a list of events and assignments that are not dated. The assignments and events will be differentiated by icons and by the personal, course, or group calendar color.

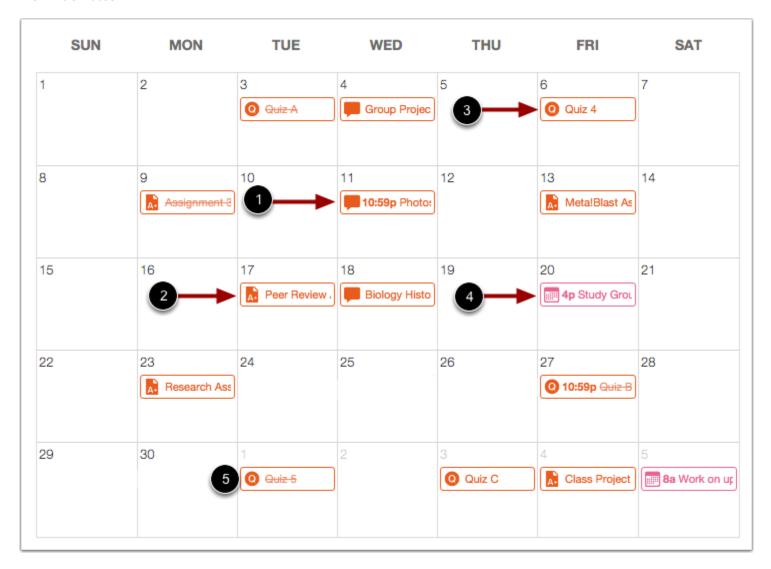
# **View Calendar by Month**



In month view, click the arrow buttons [1] to move from month to month. Click the **Today** button [2] to view the events for the current date.



#### **View Due Dates**



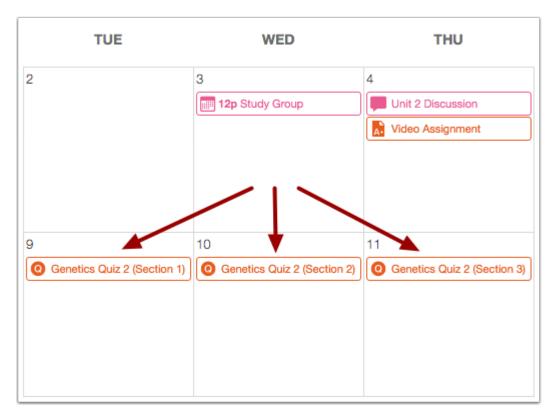
Assignments are shown with an icon next to the assignment title. The icon reflects the assignment type: Discussion [1], Assignment [2], Quiz [3], or Events [4].

Each item on the calendar is color-coded to match the courses or calendars in the sidebar.

Calendar assignments can also be crossed out [5], which is a simple way to keep track of assignments. If you are an instructor, assignments are crossed out when the due date has passed and all submissions have been graded. If you are a student, assignments are crossed out once the assignment has been submitted. However, assignments that have been awarded a grade but do not contain an actual submission will not be crossed out.



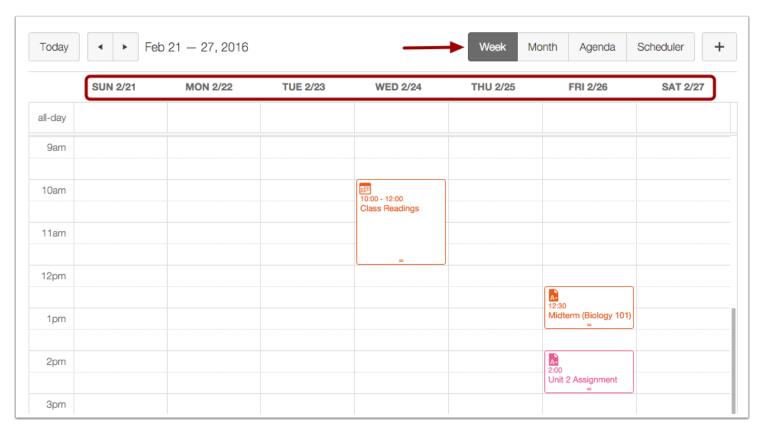
### **View Varied Due Dates (Instructors)**



If a course has sections with varied due dates, instructors will see the multiple due dates. Students will only see their section's due date.



# View Calendar by Week



To view the calendar by week, click the **Week** button.

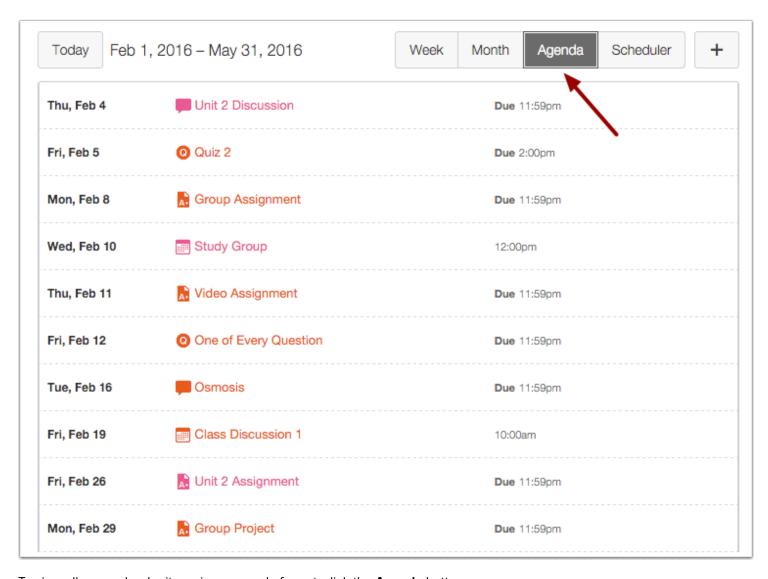
### **View All-day Events**



All-day events appear at the top of the calendar week.



# View Calendar Agenda



To view all your calendar items in an agenda format, click the **Agenda** button.

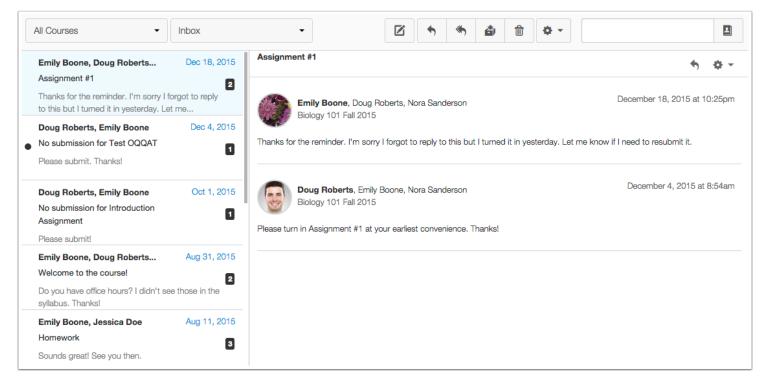


### What is Conversations?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). Depending on your Canvas view, your page design may vary from the images shown in this lesson. However, the functionality and location of the components remain the same.

Conversations is the messaging tool used instead of email to communicate with a course, a group, an individual student, or a group of students. You can communicate with other people in your course at any time.

### When would I use Conversations?



### Use Conversations to:

- Send a message to someone in your course or group
- Send a <u>message to your entire class</u> (if allowed)
- Reply to messages from others in your course
- Filter conversations by course or type
- View and reply to <u>assignment submission comments</u>

You can adjust your notification preferences to receive conversations using external channels.

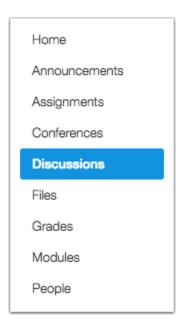


# How do I reply to a Discussion as a student?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). Depending on your Canvas view, your page design may vary from the images shown in this lesson. However, the functionality and location of the components remain the same.

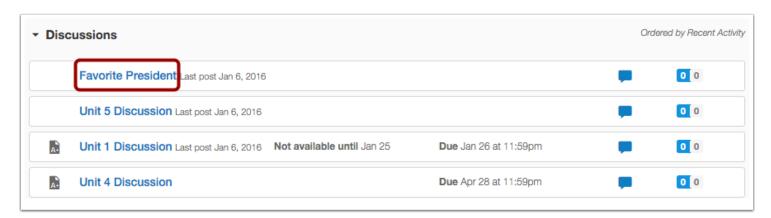
You can easily reply to any discussion, threaded or focused. However, the reply process varies depending on the type of discussion.

# **Open Discussions**



In Course Navigation, click the **Discussions** link.

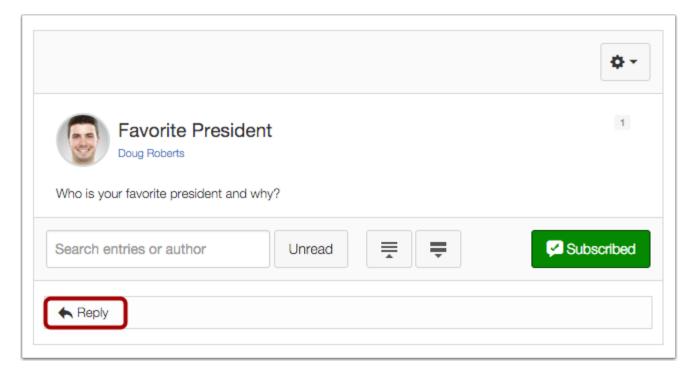
# **Open Discussion Topic**





Click the title of the Discussion.

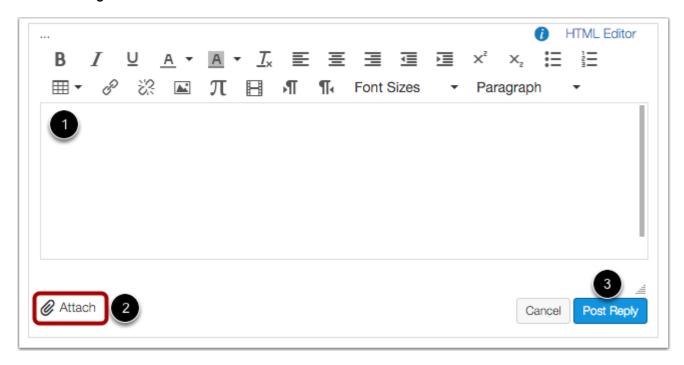
# **Reply to Discussion Topic**



To reply to the main discussion, type your reply in the **Reply** field.



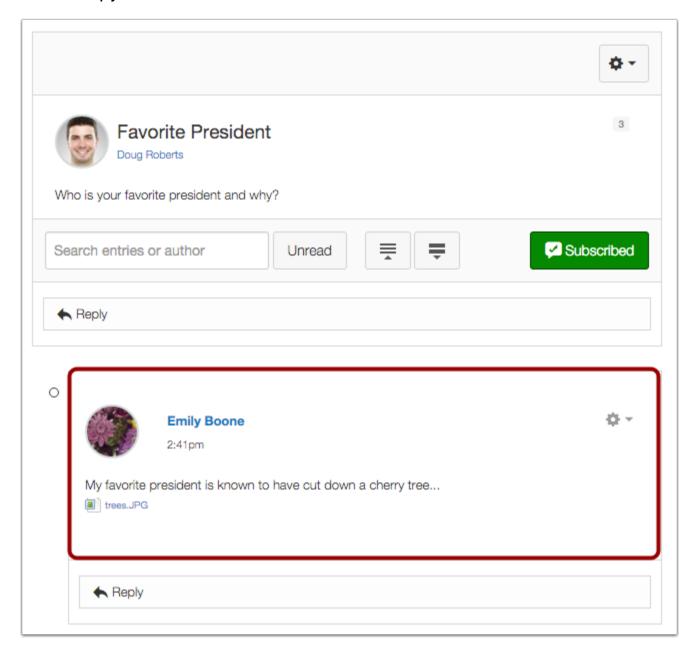
### Post a Message



Write your response in the Rich Content Editor [1]. You can add links, photos, equations, and/or media. If your instructor allows, you can also attach files [2]. Once you finish, click the **Post Reply** button [3].



### **View Your Reply**



Your reply will be posted at the bottom of the discussion reply thread. The border of your post will flash blue indicating it has been newly posted. The dot indicator next to your post will immediately turn white if Canvas <u>automatically marks your posts as read</u>. However, if you <u>manually mark your posts as read</u>, the indicator will remain blue.

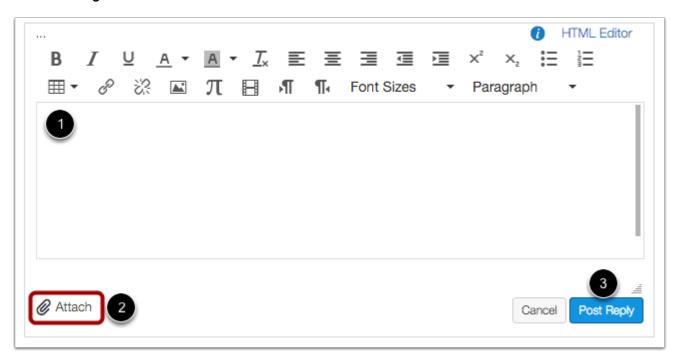


# Reply to a Comment in a Focused Discussion



In a focused discussion, you can reply to a comment already posted by another student by clicking in the **reply** field below the post.

### Post a Message

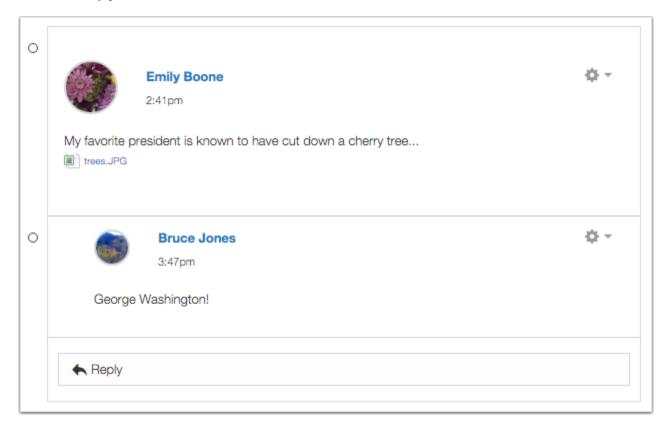


Write your response in the Rich Content Editor [1]. You can add links, photos, equations, and/or media. If your instructor allows, you can also attach files [2]. Once you finish, click the **Post Reply** button [3].





### **View Your Reply**



Your reply will be posted at the bottom of the discussion reply thread. The border of your post will flash blue indicating it has been newly posted. The dot indicator next to your post will immediately turn white if Canvas <u>automatically marks your posts as read</u>. However, if you <u>manually mark your posts as read</u>, the indicator will remain blue.

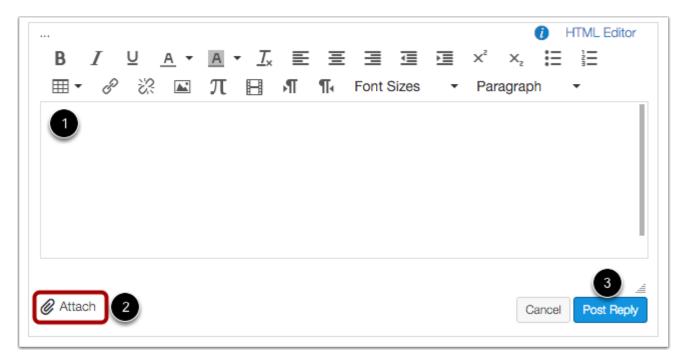
# Reply to a Comment in a Threaded Discussion





In a threaded discussion, you can reply to a comment already posted by another student. Locate the post you want to reply to and click the **reply** icon.

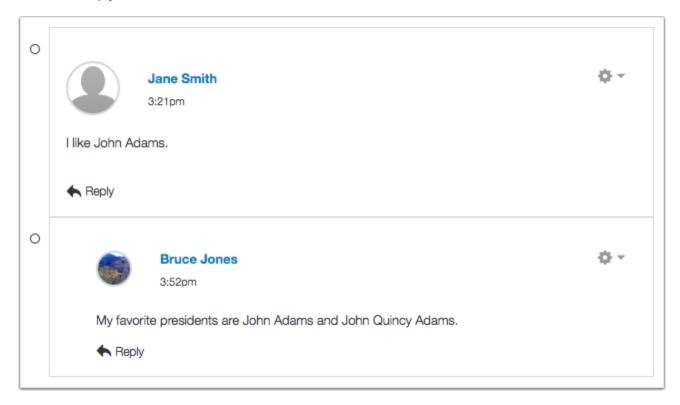
### Post a Message



Write your response in the Rich Content Editor [1]. You can add links, photos, equations, and/or media. If your instructor allows, you can also attach files [2]. Once you finish, click the **Post Reply** button [3].



### **View Your Reply**



Your reply will be posted at the bottom of the discussion reply thread. The border of your post will flash blue indicating it has been newly posted. The dot indicator next to your post will immediately turn white if Canvas <u>automatically marks your posts as read</u>. However, if you <u>manually mark your posts as read</u>, the indicator will remain blue.



# **More Help**



# Which browsers does Canvas support?

Because it's built using web standards, Canvas runs on Windows, Mac, Linux, iOS, Android, or any other device with a modern web browser. Learn more about basic computer specifications.

# **Supported Browsers**

Canvas supports the last two versions of every browser release. We highly recommend updating to the **newest version** of whatever browser you are using as well as the most up-to-date Flash plug-in.

As of **December 21, 2015**, we support the following versions of Flash and popular web browsers:

- Internet Explorer 11 and Edge
- **Chrome** 46 and 47
- Safari 8 and 9
- Firefox 42 and 43 (<u>Extended Releases</u> are not supported)
- Flash 17 and 18 (used for recording or viewing audio/video and uploading files)
- Respondus Lockdown Browser (supporting the latest system requirements)

Some supported browsers may still produce a banner stating *Your browser does not meet the minimum requirements for Canvas*. If you have upgraded your browser but you are still seeing the warning banner, try logging out of Canvas and deleting your browser cookies. Learn how to clear your cache on a <u>Mac</u> or a <u>PC</u>.

# **Required Components**

<u>Flash</u> is required in several places in Canvas: media recording/streaming and viewing as well as uploading files to a course or an assignment. Other than these features, Flash is not required to use most areas of Canvas. Please note that some browsers, such as Firefox, may no longer support Flash.

The <u>Java plug-in</u> is required for screen sharing in Conferences. Please note that some browsers do not support Java. Otherwise, there are no other browser plug-ins used by Canvas.

# **Update Your Desktop Browser**

There are a couple of different ways to update your desktop browser.

- 1. Every time you open your browser, it will check to make sure it is using the most current version. If it is not updated, your browser will prompt you with a notification and walk you through the update process.
- 2. Download the latest version of your desktop browser directly. Click the name of your browser below to visit your browser's download page:
  - Internet Explorer
  - Chrome
  - · Safari (Safari 7 is only included with OS X Mavericks; Safari 8 is only included with OS X Yosemite)





- Firefox
- Flash
- Respondus

# **Browser Privacy Settings**

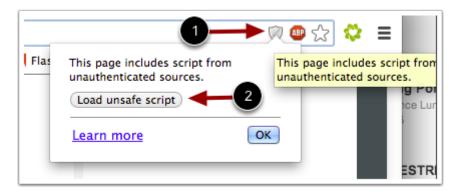
Some browsers may occasionally make modifications to privacy settings to protect users from possible unsecured content. Unsecured content is identified with the prefix http:// in the URL and can create mixed content in your Canvas Page. Secured content is identified with the https:// prefix in the URL.

**Note:** If you embed Canvas lessons inside your course, you can now prevent browser issues with mixed content using secured Canvas Guides URLs.

We recommend following any browser security policies established by your institution, especially if you are using Canvas on a computer provided by your institution. You may want to use Canvas in an alternative browser instead.

If you are using a browser that is affected, please be aware of possible restrictions. The following are known issues in specific browsers that may block or create mixed content within Canvas.

### **Chrome Security**



Google Chrome verifies that the website content you view is transmitted securely. If you visit a page in your Canvas course that is linked to insecure content, Chrome will display a shield icon [1] in the browser address bar.

You can choose to override the security restriction and display the content anyway by clicking the shield icon and then clicking the **Load unsafe script** button [2].



#### **Chrome Media Permissions**



Chrome has its own media permission within the browser. To use your computer camera and microphone within any Canvas feature, you will have to approve two permissions:

- 1. Allow access to Canvas via the Adobe Flash Player Settings [1]. This prompt appears in the center of the video and audio pop-up windows, or the center of the browser if you are accessing Conversations.
- 2. Allow access to Canvas via Chrome's media permission settings [2]. This prompt appears just below the address bar. Click the **Allow** button.

### **Firefox Security**



Firefox verifies that the website content you view is transmitted securely. If you visit a page in your Canvas course that is linked to insecure content, Firefox will display a shield icon in the browser address bar [1].



You can choose to override the security restriction and display the content anyway by clicking the shield icon, clicking the **Keep Blocking** drop-down menu [2], and selecting the **Disable Protection on This Page** option [3].

### Canvas on Mobile Devices

The Canvas interface was optimized for desktop displays, so using small form factors such as phones may not be a pleasant experience in using Canvas. Canvas is not officially supported on mobile browsers. We recommend using Canvas mobile applications for an improved user experience. (**Note**: At this time, Canvas apps are only available in English.)

Since Canvas uses small elements of Flash, not all Canvas features may be supported on mobile devices, especially on iOS.

#### **Mobile Browsers**

Visit the Apple store or the Play store to download mobile browsers. The following major browsers are compatible with mobile devices but Canvas features may not be supported:

#### iOS

- Safari (default browser that opens from Canvas)
- Chrome
- Photon Flash Player (supports Flash\P )

### **Android**

- Internet
- Firefox
- Chrome

**Note:** Android default browser varies per mobile device.

# How do I get help with Canvas?

Canvas recently introduced a new page design called the New Canvas User Interface (UI). This lesson may include two images for specific steps to show the difference between the two designs. Unless otherwise indicated, the functionality and location of the components remain the same. The view available to you is determined by your institution.

You can get help with Canvas by using the Help link. Depending on your user role, the Help link generates a list of resources to help you with Canvas, such as how to search Canvas Documentation and report a problem.

### Notes:

• Depending on your institution, the help link may not be available. Admins may also create additional custom help links.





• Before reporting a problem with Canvas, please <u>Ask the Canvas Community</u> or search the <u>Canvas Guides</u> for help.

# **Open Help**



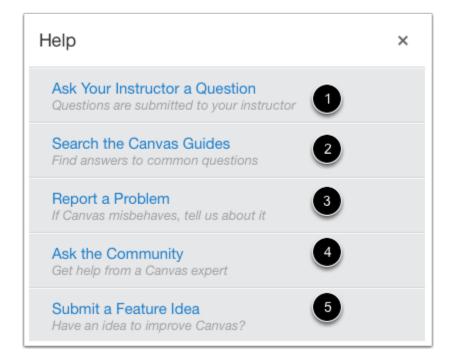
At the bottom of Global Navigation, click the **Help** link.

### Open Help in Legacy UI



If you are using the legacy interface, in the Help Corner, click the **Help** link.

# **View Help Resources**







Depending on your user role, there are five main links for help or feedback:

- 1. **Ask your Instructor a Question (Students Only)**: Ask your instructor questions about course material or send them a message
- 2. Search the Canvas Guides: Search the Canvas Guides for information about features inside of Canvas
- 3. **Report a problem**: Submit problems with Canvas to our support team
- 4. **Ask the Community (Non-Students Only)**: Exchange ideas and solutions regarding Canvas functionality with Canvas experts and your Canvas peers
- 5. Submit a Feature Idea: Submit ideas about how to make Canvas better

# Ask Your Instructor a Question (Students)

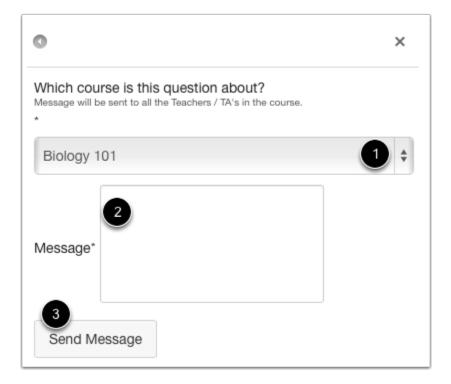


If you are a student, you can contact your instructor or TA directly from the help page.

To ask your instructor or TA questions about course material or send them a message, click the **Ask your Instructor a Question** link.

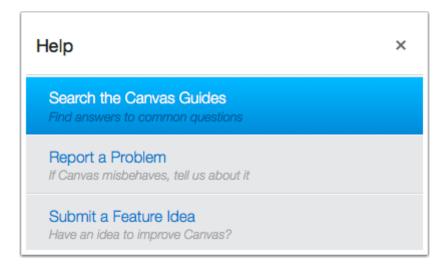


### **Send Message**



Select the relevant course in the drop-down menu [1] and type your message in the description field [2]. When you're done, click the **Send Message** button [3].

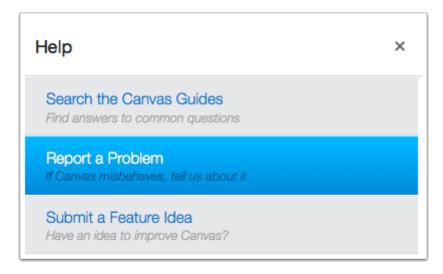
### **Search Canvas Guides**



To find an answer to a question about a Canvas feature, click the **Search the Canvas Guides** link. This link will take you to <u>Canvas Guides</u> where you can search Canvas documentation for information about features inside of Canvas.



# **Report a Problem**

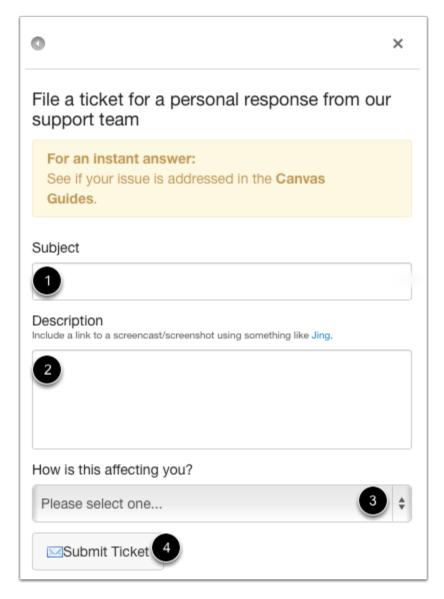


To report a problem with Canvas, click the **Report a Problem** link.

**Note:** Before reporting a problem with Canvas, please Ask the <u>Canvas Community</u> or search the <u>Canvas Guides</u> for help.



#### **Submit Ticket**



In the subject field [1], create a subject for your ticket.

In the description field [2], describe the problem your are experiencing in Canvas. Please be as detailed as possible to help troubleshoot the problem.

In the drop-down menu [3], select the statement that best describes how the problem is affecting you:

- Just a casual question, comment, idea, suggestion
- I need some help but it's not urgent
- Something's broken but I can work around it for now
- I can't get things done until I hear back from you
- · EXTREMELY CRITICAL EMERGENCY





When you're done, click the **Submit Ticket** button [4].

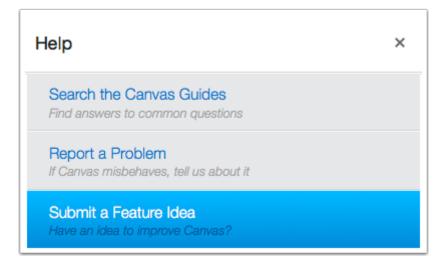
# **Ask the Community (Non-Students)**



If you are enrolled in a course as an Instructor-, TA-, or Designer-based role, you can collaborate with other members of the Canvas community for answers to your Canvas questions.

To ask a question or get feedback about Canvas from a community of experts, click the **Ask the Community** link. This link will take you to Find Answers and allow you to ask questions and get feedback from Canvas users like you.

# Request a Feature



Click the **Submit a Feature Idea** link. You can submit your ideas about how to make Canvas even better by clicking this link or by visiting <u>Canvas Feature Ideas</u>.